Southern Migrant & Refugee Centre
Diverse Care®

SMRC's Community and Social Services Fee Schedule

The Commonwealth Home Support Program (CHSP) is an Australian Government-subsidised program aimed at helping frail, older people to stay living independently at home and in their community. Once you have been assessed through My Aged Care and deemed eligible for CHSP funding, you will be able to access these services and will be required to make a personal contribution to your services.

Home and Community Care Program for Younger People (HACC PYP) is a Victorian government-funded program that provides goal directed support services to help people under 65 years-old live independently and safely at home.

This fee schedule outlines the financial contribution you are required to pay towards the cost of the services you receive provided under CHSP and HACC PYP.

This fee schedule is effective 1 January 2027 to 31 December 2027.

For Commonwealth Home Support Programs and HACC PYP

Service Type Independence Support		SMRC Client contribution from 1 January 2027
Social Support and Community Engagement		
Centre-based Respite	Social activities with our local respite group (for outings add cost of meal and cost of event as applicable)	$8.30 per session
Group Social Support	Social activities with our local multicultural wellness groups,	$8.30 per session
Individual Social Support	Visiting and accompanied activities such as shopping	$1.45 per hour
Meal	Culturally specific meal at program	$11.00 per meal
Group Social Outings	Monthly Social outing to places of interest (add cost of meal and cost of event as applicable)	$8.30 per session

Transport		
Transport	Transport to and from Group Social Support venues	$6.20 per return trip
Everyday Living Services		
Domestic Assistance	Unaccompanied shopping, light housekeeping, meal preparation support	$7.30 per service
Clinical Supports		
Allied Health Therapy - Group	Hydrotherapy program (limited to 12 sessions, including pre and post assessment)	$15.60 per session

Fee Schedule for Support at Home clients based on full cost recovery

		Flat fee
Centre-based Respite	Social activities with our local respite group (for outings, add cost of meal and cost of event as applicable)	$180 per session
Group Social Support	Social activities with our local multicultural wellness groups	$180 per session
Warm Water and Strength Training	Warm water and strength training programs delivered by qualified staff	$60 per session
Group Social Outings	Monthly social outing to places of interest	$180 per session plus cost of entry and food

Important Information

- SMRC offers CHSP services to eligible clients registered with My Aged Care in Southeast Metropolitan Melbourne.

- Services are available Monday to Friday, 9am to 5pm (excluding public holidays).
- Fees are reviewed annually, are subject to change, and are in alignment with CHSP guidelines.
- GST is applied to the above costs where services are purchased on behalf of a client.
- All services and products are arranged and approved in consultation with you and are based on your assessed needs and established goals within your care plan.
- Certain activities may include additional out-of-pocket expenses (e.g. meals, purchase of equipment, dressings). All additional out-of-pocket expenses will be clearly communicated prior to delivery of the service.
- Cancellations:48 hours' notice of cancellation is required to ensure no cancellation fee. If notification is not received in this timeframe, full service charges will apply.
- CHSP funding cannot cover services or products funded by another source such as Support at Home Packages, TAC, Medicare or private health.
- Clients on Support at Home Packages, TAC, private health insurance or privately funded will be required to pay full cost fees.
- Whilst EFTPOS is our preferred payment method, other payment options are available, including direct debit, credit card, BPAY.
- Transport options including pick up and drop off to activities like community groups, is available. Transport is not available for Support at Home clients.

Financial hardship policy

SMRC will always ensure you receive the highest quality of care, regardless of your ability to pay. If you are under financial hardship, you may apply to SMRC for a waiver or reduction of your contribution fees.

Income Ranges

	Low	Medium	High
Individual	<$39,089	<$86,208	>$86,208
Couple	<$59,802	<$115,245	>$115,245

Note: These income ranges apply to CHSP clients only. For HACC PYP clients, fees are based on concession card status rather than income.

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Funding Disclaimer

SMRC is a registered CHSP provider. The prices outlined for CHSP reflect the client contribution amounts with the balance of funding provided by the Australian Government.

Privacy of information

SMRC respects your right to privacy and we are committed to managing personal and health information in a respectful way in accordance with the legislation. When we are planning service delivery we collect a range of personal and health information. This information enables us to provide clients with appropriate care and services. Requests to access or correct personal health information can be made in writing to SMRC.