

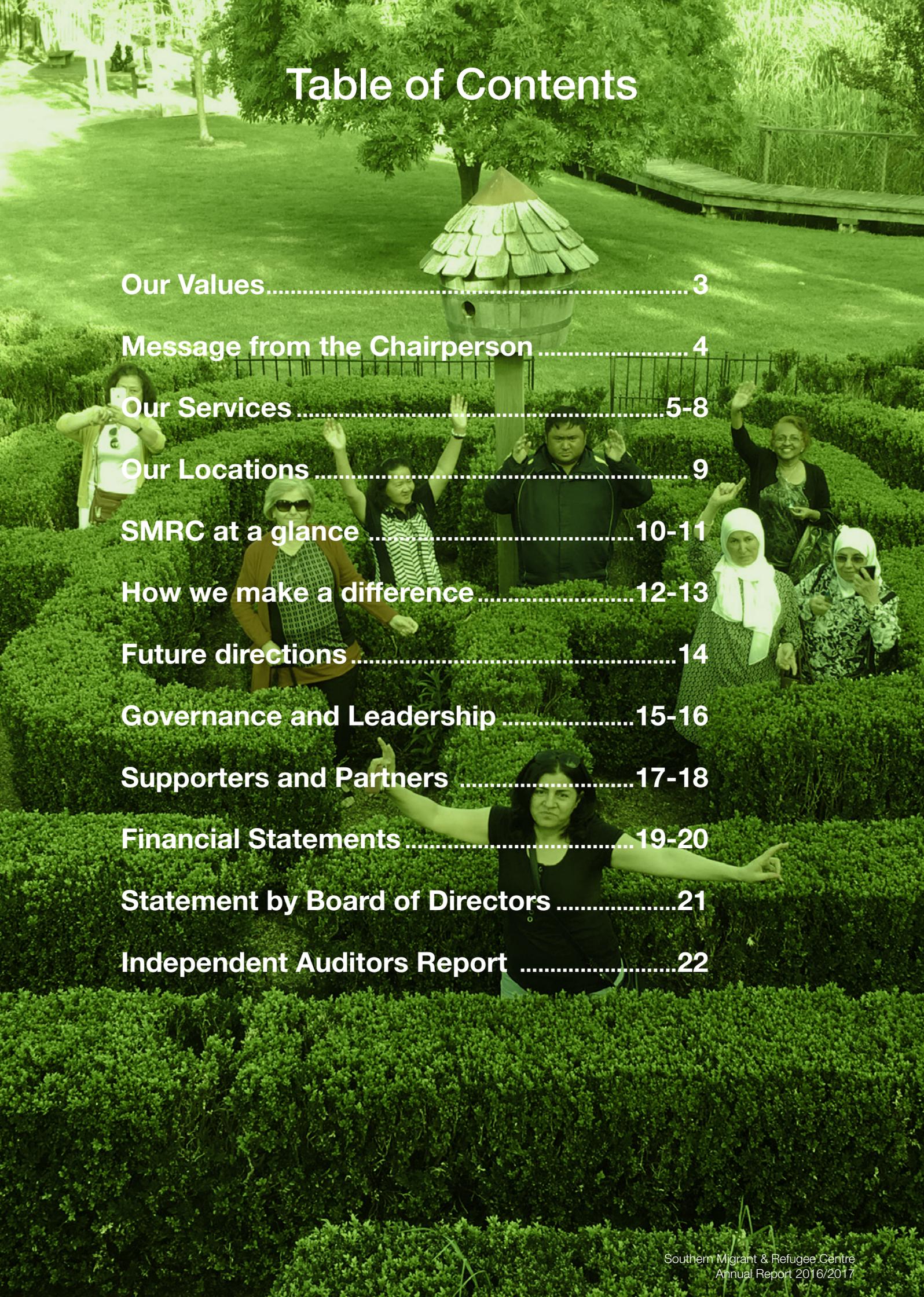
# ANNUAL REPORT



Southern  
Migrant & Refugee  
Centre

2016/17

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# Our Values

The Southern Migrant and Refugee Centre (SMRC) is a not-for-profit community based agency which has been in operation since 1993. We provide services to migrants and refugees living in the southern region of Melbourne, covering the local government areas of City of Greater Dandenong, City of Casey and Shire of Cardinia and surrounding areas.

## Our Vision

*Inclusive and caring communities that value cultural diversity and support each person to experience a sense of belonging and to realise their aspirations.*

## Our Purpose:

As an organisation we strive to:

- Provide support to reduce poverty of migrant refugee and asylum seeker families suffering financial crisis, destitution, misfortune, helplessness and sickness.
- Facilitate the planning and co-ordination of services for newly arrived and established migrant, refugee and asylum seeker communities in the Southern Region in consultation with other agencies and with recognition of the different planning and coordination mechanisms that exist within the region.
- Promote an increased awareness of the special needs of migrants, refugees and asylum seekers amongst service providers and within the general community.
- Develop and deliver specific programs and services to address settlement needs where there are identified service gaps.
- Assist in the provisions of facilities for specific local ethnic groups (e.g. women, youth, elderly and people with disabilities).
- Sensitise and influence the policies and practices of organisations as related to our multicultural society.
- Encourage and support initiatives that assist the full participation of all communities in the Australian multicultural society.
- Develop community activities that promote and encourage closer links between communities.
- Do all such things and to engage in all such activities as will promote these purposes.

### Diversity

We recognise and promote the potential of multiculturalism to enrich and strengthen communities and build understanding.

### Respect

We respect the individuals and communities with whom we work, valuing their opinions and experience.

### Participation

We actively seek to increase opportunities for culturally diverse communities to contribute to economic, civic and social life.

### Empowerment

We work towards the empowerment of individuals and communities to achieve their own aspirations.

### Resilience

We work towards resilience in managing our human, physical and financial resources to ensure that the organisation is responsive, adaptable and sustainable.

# Message from the Chairperson

The 2016 to 2017 financial year has been one of continued change and progress for the SMRC. We have encountered many challenges. However, despite these, our Board and staff have remained committed to the provision of vital quality services and to the continued improvement of our organisation. As a result, we have seen our organisation come together with a shared sense of purpose, resilience and determination.

We, your elected Board, believe the SMRC is on a strong path forward. We have recruited and retained a team of passionate and skilled staff, who are busily introducing and implementing efficiencies to ensure the long-term sustainability of our organisation. The SMRC is united and we are collaborating well with partners and funding bodies. The rebuilding has commenced and the improvements are evident for all to see.

The SMRC saw many notable achievements throughout the past year including:

- Improved morale and stability across the entire organisation.
- An internal review of the SMRC organisational capabilities; service systems; and fees and charges.
- Continued improvements in the organisation's financial performance.
- Enhanced mechanisms for reporting to the Board and the ongoing review and development of organisational policies and procedures.
- Improved organisational governance and efficiencies across all aspects of the organisation.

I would like to acknowledge and thank each of the 147 volunteers who have so generously supported our programs and clients throughout the past 12 months. Volunteers are the lifeblood of our organisation and collectively you have contributed more than 6,000 hours of service this year.

I would also like to acknowledge and thank the Board of Directors and all of our dedicated staff for your ongoing hard work and efforts. Your passion and commitment is highly valued and each of you has made a significant contribution to achieving our vision and values.

As we look to the future, let's ensure we have the necessary mechanisms in place to deliver the highest possible level of services for our community. Not only so the SMRC can remain operating in its current form, but so that we can grow in vibrancy and strength to improve client outcomes in the years to come. After all, our success is the community's success!

With the ongoing support of our donors, partners, Board, staff and volunteers, SMRC is ready for the challenges and achievements of the coming year.



Brian Oates (JP) (AICD)  
Chairperson, Board of Directors

# Our Services

## Community Support Services:

Our Community Support Programs work in collaboration with government and relevant organisations to deliver culturally responsive services for older people, adults with a disability and their carers; and improve access and equity for aged care and other support services for people from diverse backgrounds.



### Access and Support Project

Projects improve access to services under the Commonwealth Home Support Program and the HACC Program for younger people; convene the Cultural Diversity Network, and support over 50 Seniors Clubs.



### Friendly Visiting Program

This program provides volunteer home visitors to socially isolated older and frail people and adults with a disability from culturally and linguistically diverse backgrounds.



### Community Visitors Scheme (CVS)

This national program provides companionship to socially isolated migrants eligible for Australian Government approved Aged Care Services, Home Support Packages and Residential Care.



### Support for Carers Program

This program supports carers of frail aged people or people with a disability in their vital role of caring for loved ones.



### Centre Based Respite

This program offers activities for care recipients and carers; with a focus on those carers and care recipients who struggle with separation.



### Social Support Groups

These programs seek to encourage and support a healthy lifestyle for older people through physical activities, nutrition and emotional wellbeing.

# Settlement Services:

Our Settlement Services provide support to new humanitarian visa arrivals within 5 years of their settlement in Australia. Participants have arrived in Australia on a refugee visa, humanitarian visa or a permanent migrant visa and have been in Australia for less than 5 years.



## Intake and Casework Programs

We offer a Drop-In Intake Program 4 days per week to enable clients to access a settlement worker without an appointment. We also offer a Complex Case Support Program to support families on an intensive short term basis. Educational group sessions are also offered to develop skills relevant to living in Australia.



## School Holiday Program

We offer fun activities to assist young people to engage with recreational opportunities in their local communities.



## Family Support (Uniting Connections)

We provide intensive support to families experiencing challenges in relationships between parents and children. We assist families in understanding issues around raising children in an Australian context, understanding issues related to the rapid acculturation of children, and pass on some practical tips to improve family communication.



## The Learning Space

We offer weekly conversational English with the assistance of AMES volunteer tutors, sewing and computers for life skills. The Learning Space provides opportunities to learn new skills and meet new friends.



## Driver Education

Our 'On the Road Program' supports newly arrived refugees throughout the process of obtaining their driving licence. In conjunction with our partners we offer six information sessions and subsidised professional driving lessons.



## Education and Employment Assistance

We support clients to gain sustainable education and employment outcomes. This includes researching career options and education pathways, writing resumes and cover letters, and developing interview skills.



## Homework Support Program

We offer homework support with the assistance of our volunteer tutors to secondary school students Monday to Wednesday 3.30pm - 6pm.



## Co-location for Ethno-Specific Organisations

We provide office space for community organisations, in addition to mentoring and networking opportunities.

# Community Strengthening Programs

Community Strengthening programs build the capacity of participants to increase their skills and knowledge to enable them to more fully participate in and interact with the community in which they live.



## Home Interaction Program for Parents & Youngsters (HIPPY) Program

This 2-year home-based program is for parents of pre-school children living in Dandenong. HIPPY promotes school readiness and improves the chance of a confident school experience for the child. The program includes home visits with a tutor who demonstrates activities through role-play in the parent's first language if required.



## Swimming Program for Children

This program is delivered in partnership with Life Saving Victoria and provides free weekly swimming lessons for children aged 5 – 15 years.



## Refugee Education Support Program (RESP)

A partnership with the Department of Education and Training (DET), the Centre for Multicultural Youth (CMY) Centre and Foundation House. This program works with primary and secondary schools to support them in their delivery of learning support programs and to assist them to better engage with families from newly arrived refugee communities.



## Afghan Guiding Project

A partnership with Girl Guides Victoria funded through the Department of Multicultural Affairs and Citizenship; this program works with Girl Guides Victoria and the Afghan community to train new and emerging leaders within this community to become Girl Guide Leaders.



## Strategic Partnerships

A partnership with South East Community Links funded by the Department of Multicultural Affairs and Citizenship, this program seeks to strengthen and empower communities by:

- Enhancing participation and engagement with local communities
- Providing assistance to access existing services
- Identifying local issues and concerns
- Planning tailored community-owned responses
- Enhancing local capacity and improving settlement outcomes



## My Mother, My Friend

A partnership with the Australian Hazara Women's Friendship Network funded by the Victorian Women's Benevolent Trust. This relationship and wellbeing program engages with refugee Afghan mothers and their teenage daughters to increase understanding between Afghan mothers and their daughters and assist with their settlement in Australia.

## Volunteers:

We value the skills and expertise of volunteers across our organisation. Training and support is provided to all our volunteers, who provide support within the following aged care and settlement programs:

1. Social Support programs: Friendly Visiting Program, Community Visitors Scheme, Social Support and Positive Ageing groups.
2. Homework Support Program, where volunteer tutors assist young refugee students after school with their homework.
3. Refugee Settlement Support, which includes intake, pre-screen and administrative support, as well as supporting our Community Strengthening Settlement programs.

## Social Enterprises:

### Diverse Care

Diverse Care™ meets the needs of Aged Care clients from culturally and linguistically diverse backgrounds by employing 119 workers and covering a total of 45 different languages and dialects. All workers have Certificate III qualifications in HACC and Aged Care at a minimum.



### Training Services

Information sessions are available to assist agencies and their staff to develop cultural competencies in working with refugee families; particularly those from Sudan, Afghanistan, Burma and countries in the Middle East.



### Bus Hire Service

Five 11 seater buses are available to hire by recognised community groups during 'off-peak' times, such as weeknights and weekends. Each booking includes a skilled and endorsed SMRC driver.



### Afghan Tea Cycle

The Afghan Tea Cycle is a fully functioning mobile refreshment facility that offers traditional Afghan tea and sweet treats. It is available to hire for use at festivals and special events.



# Our locations



## Support Programs

- Access and Support - 39 Clow St, Dandenong and 48 Webb St, Narre Warren
- Friendly Visiting Program - 39 Clow St Dandenong and across the southern suburbs
- Community Visitors Scheme - 39 Clow St, Dandenong, 48 Webb St, Narre Warren and across the southern suburbs
- Support for Carers Program - 39 Clow Street, Dandenong
- Centre Based Respite - Uniting Age Well, 1312 Heatherton Road, Noble Park
- Settlement Services - 39 Clow St, Dandenong and 48 Webb St, Narre Warren
- Driver Education - 39 Clow St Dandenong
- Homework Support Program - 39 Clow St Dandenong
- School holiday program - 39 Clow St Dandenong and various locations
- The Learning Space - 39 Clow St Dandenong
- Education and Employment Assistance - 39 Clow St Dandenong
- Co-location for ethno-specific organisations - 39 Clow St Dandenong
- HIPPY Program - 39 Clow St Dandenong
- Refugee Education Support Program - 39 Clow St and 6 schools in the City of Casey
- Strategic Partnerships - 39 Clow St Dandenong
- Swimming program for children - Dandenong Oasis
- My Mother, My Friend - 39 Clow St Dandenong
- Diverse Care - throughout southern suburbs and extending into eastern suburbs

## Social Support Groups

### City of Greater Dandenong

#### Dandenong - 39 Clow Street, Dandenong

- Dandenong Polish Seventh-day Adventist Church - 100 James St, Dandenong
- Greaves Reserve - 18 Bennet St, Dandenong
- Harmony Village - 86 Herbert St, Dandenong
- Genesis Gym - 36 Scott St, Dandenong
- Paddy O'Donoghue - 18 Buckley St, Noble Park
- Noble Park Aquatic Centre - 9 Memorial Dve, Noble Park
- SLAC (Springvale Learning and Activity Centre) - 1 Osborne Ave, Springvale
- CACC (Cambodian Australian Christian Church) - 11 Hooker Ave, Springvale
- Springvale Service for Children - 23-28 Lightwood Rd, Springvale

### City of Casey

#### Narre Warren - 48 Webb St, Narre Warren

- Lynbrook Community Centre - 2 Harris St, Lynbrook
- John Pandazopoulos Hall - 78 Power Rd, Doveton
- Romanian First Baptist Church - 139-149 Reema Blvd, Endeavour Hills
- Casey RACE - 65 Berwick Cranbourne Rd, Cranbourne

### Shire of Cardinia

- Cardinia Life - 4 Olympic Way, Pakenham

### City of Monash

- Clayton Seventh-day Adventist Church - 378 Haughton Rd, Clayton

# SMRC at a

A snapshot of our organisation over the past 12 months...



44,000

Service hours delivered by Diverse Care



337

People attended settlement programs on average per month



14

Families provided with intensive family support



210

Referrals received by our Access and Support Service



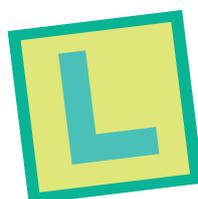
6,000+

Hours of service worked by volunteers

119



Direct Care Workers employed



53

'On the Road' participants gained their Learners

تشکر

45

45 Languages spoken by Diverse Care Direct Care Workers

# glance



70 

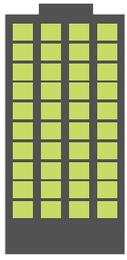
Carers supported through our Support for Carers Program

147

Program Volunteers

22 

Clients received complex case support



56

SMRC Staff employed (51 FT/PT and 5 Casual)



28

'On the Road' participants gained their license

i47

Aged Care Service Provider Organisations assisted by Diverse Care



59,599

Service hours delivered by Social Support Groups



1,366

Client contacts with our Drop-In Intake Service



200

Hours of respite provided through our Support for Carers Program



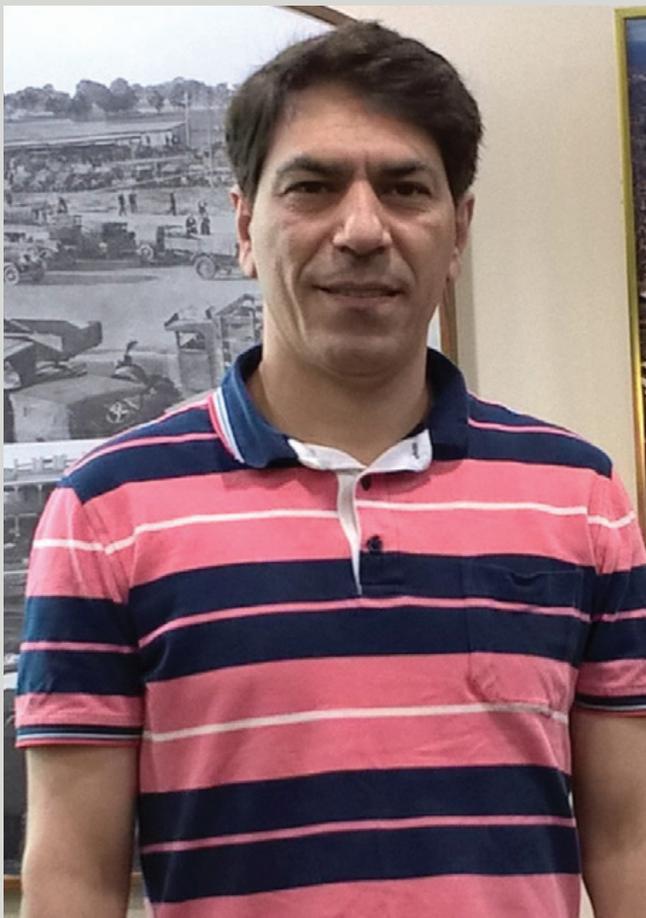
22

People participated in our centre based respite activity group

# How we make a difference

Empowering individuals from service recipients to service givers...

*"Volunteering in the Learning Space sewing group has enabled Mohsen to indulge his passion for fashion, whilst building confidence and improving his English language."*



Mohsen is a 45 year old Iranian man, who came to Australia with his wife and two children as refugees in 2015. He lives in Dandenong and was referred to the "Learning Space" program via his SMRC caseworker.

Mohsen was previously a clothes designer in his country of birth, so volunteering in the Learning Space sewing group has enabled him to indulge his passion for fashion, whilst building confidence and improving his English language.

For the past 6 months Mohsen has been a cornerstone of the group, supporting participants by fixing the machines and assisting them with their sewing.

Meanwhile, Mohsen is participating in the SMRC small business program for migrants; where he receives one on one support through his NEIS mentor.

Mohsen is also studying to improve his English, so he can start his own business. With the support of SMRC staff, Mohsen has applied for his ABN and in the interim continues his volunteering in the Learning Space program. He is an invaluable support to the program and its participants.

# How we make a difference

## Strengthening families and securing futures...

Marzia and her 15 year old son Ali, arrived from Africa as refugees to Australia in February 2014.

When Marzia and Ali first contacted SMRC's Settlement Service they were experiencing immense difficulties in settling due to language difficulties, health and mental health issues and housing affordability problems. They were in very unstable accommodation and at the time of approaching us, Marzia was undergoing tests relating to suspected early on-set dementia.

Ali's devotion to his mother's care was evident, so initially our primary goal was to support the care relationship, while supporting Ali in his aspirations for the future.

With a confirmed diagnosis of early on-set dementia, our Support for Carers Worker was able to provide very helpful information and referral points; Marzia was assisted with

her application for a Disability Support Pension; and Ali was assisted in his application for a Carers Payment.

Accessing secure and affordable housing was deemed essential to support the relationship and enable independent living for as long as possible. With assistance from the SMRC, this was achieved through transitional housing from WAYSS, followed by a successful application for public housing.

Marzia's condition continues to decline, however with the ongoing support of the SMRC, Ali has continued his schooling and is currently completing year 12 at his local Secondary College. Ali has managed astonishingly well given the additional burdens of caring for his mother and has received an offer to undertake an electrical apprenticeship next year.



# Governance

We will robustly review our internal systems and practices for efficacy and efficiencies and reinvigorate our purpose. We will strive to ensure clients can seamlessly access our services and that precious client resources are dedicated to achieving client outcomes. Through establishing effective and sustainable business practices, we will be well placed to respond to the ongoing changes in our service sector.

# Best Practice

We will look locally, nationally and internally for best practice models; continually striving to ensure that everything we do is client focussed and delivered at the highest possible standard.

# FUTURE DIRECTIONS

Success for SRMC means working towards our strategic intent – to engage, operate and expand amongst diverse communities for the purpose of achieving thriving, inclusive, caring & respectful communities.

# Innovation

We will bring fresh creativity and perspective to the challenges facing our clients and provide innovative ways to assist them to move forward successfully and confidently in their new homeland. Service sustainability, strategic partnerships, building collaborative relationships and instigating provider accreditation will be at the forefront of our initiatives to enhance the resilience and sustainability of our organisation.

# Strategic Focus

We will adopt a participatory process to determine the future strategic direction of the SMRC; to ensure our models of service delivery closely align with client needs and community expectations.

# Governance and Leadership

The SMRC is governed by a volunteer, unpaid Board of Directors. The Board provides governance and sets strategic directions for the SMRC.

## Executive Board Members



**Mr Brian Oates (JP) (MAICD) – Chairperson**

Brian is a migrant who has been a member of the SMRC Board for 18 years. He has been the Chairperson of numerous organisations; is a member of the Southern Metropolitan Cemeteries Trust; currently chairs the SUEZ Hampton Park and Hanson Lysterfield quarry Community Reference Groups; and is Chair of the John Pandazopoulos Hall Committee of Management - Casey's largest and longest running multicultural organisation. Brian was elected to Casey Council in 1997, was appointed Mayor in 2003 and was Deputy Mayor from 2004 until his retirement in 2005. Brian holds qualifications in financial management from the Australian Institute of Superannuation Trustees and in community engagement from the International Association for Public Participation, Australasia.



**Mr Hafez Abdul Wahab – Deputy Chairperson**

Hafez has been a member of the SMRC Board for seventeen years and is a life member. Hafez has had a variety of industrial and office experience in light engineering and community services and has held several positions in community organisations.



**Ms Helen Horvath – Treasurer**

Helen (Ilona) Horvath came to Australia by boat in 1950 at the age of three, with her German mother and Hungarian father. Over many years Helen has helped with translations for Hungarian and German speakers. Helen has thirty-five years' experience working in office administration and previously served as Treasurer of the Casey Residents and Ratepayers Association.



**Mr Pravin Ramdany (MA Commerce (Professional Accounting), BA (Admin (Acct)), MAICD, MIPA, LCC (UK), IAB (UK), Grad Dip Theo.) – Assistant Treasurer**

Pravin came to Melbourne as a migrant in 1988. Pravin is an accomplished Chief Financial Officer, Director of Corporate Services and recently Chief Executive Officer of a community services organisation. Pravin has extensive experience running small to medium organisations and currently manages his own accounting and management consultancy practice. Pravin has over twenty-five years' experience in the not-for-profit sector, including housing and education. He is currently a board member and treasurer of other community organisations.



**Ms Lynette Keleher (GAICD) – Secretary**

Lynette was born in India and came to Australia aged four. Lynette has been actively involved in community organisations from a young age. She is a Graduate of the Australian Institute of Company Directors and holds a Post Graduate Diploma of Management. Lynette has been a City of Casey Councilor, chaired the founding Committee for the Casey Experience Multicultural Festival and helped found the Award winning "Woman's Friendship Café". Lynette is a prior Board member of the Hampton Park Community House and former Secretary of the Westernport Action Group.



**Mr Malik Atif Mahmood (MAICD) – Assistant Secretary**

Malik arrived in Australia in 2007 as a self-funded migrant under the Management Skills program, having graduated in Pakistan. Malik has a Diploma in Human Resource management from Chisholm TAFE and presently works for World Vision. Malik works voluntarily with the Urdu Academy of Australia and has organised events with overseas academics and visiting performers to promote multi-cultural awareness. Malik also produces and presents Hindi radio programs, undertakes freelance journalism and is a volunteer with the Salvation Army.

## Elected Board Members



**Mr Ismail Demiri (JP)**

Ismail has been a member of the SMRC Board for the last nine years. He is a marriage celebrant and Treasurer of the Australian-Albanian Community Association of Dandenong. Ismail has also been the Secretary and Public Officer of the Albanian Sakie Islamic Society for fifteen years, the Assistant Treasurer for Dandenong Soccer Club for two years, and a school council representative for the last twelve years. Ismail is a retired qualified Fitter and Turner and a Justice of the Peace.



**Mr Wicki Wickiramasingham**

Wicki was born in Jaffna, Sri Lanka, and served as a marine engineering assistant prior to his migration to Australia in 1989. Wicki has served on the Hindu Society of Victoria Board and has been the Victorian Tamil Cultural Association Secretary for over twenty-five years. He founded the Victorian Tamil Cultural School and Tamil community broadcasting radio station (Sanganatham) and worked for SBS Radio as a national reporter from 1993 to 2007. Wicki has served the community as a school counsellor, Justice of the Peace, Civil Marriage Celebrant, and accredited translator and interpreter.

## Appointed Board Members



**Ms Alice Lau (LLB, BA, MAICD)**

Alice Lau is a Senior Associate in Maurice Blackburn's Dandenong office, and is a Law Institute of Victoria Accredited Specialist. In her legal practice she acts for victims of road trauma, with clients who come from a variety of cultural backgrounds. Alice herself is a migrant, coming from China with her parents when she was six years old. She went on to graduate from Melbourne University with Bachelor degrees in Psychology and Law and is a tenacious and empathetic legal practitioner who is inspired by her clients. She is motivated to improve migrant experiences in the greater Dandenong region and is passionate about the work of the SMRC.

## Outgoing Board Members

**Ms Kathleen McAleer (December 2016)**

**Mr Costa Azzam (resigned January 2017)**

## Current Leadership Team

**Mr Travis Heeney, Managing Director**

**Mr Bill Collopy, Manager Diverse Care**

**Ms Aman Bindra, Human Resources Advisor**

**Mr Peter Jarrett, Team Leader Service Access**

**Ms Sylvia Wan, Team Leader Active Wellbeing**

**Ms Wendy Fox, Team Leader Community Strengthening**

## SMRC wishes to thank and acknowledge previous leadership staff

**Ms Jenny Semple, CEO**

**Ms Despina Haralambopoulos, Programs Manager**

**Mr Chris Brooking, Business Development Manager**

**Ms Genie Shum, Team Leader Finance**

**Ms Kate Lord, Quality and Risk Advisor**

**Mr Jacob Lee, Corporate Services Manager**

# Supporters and Partners

## We thank the following government funding bodies for their continued support of the SMRC:

Department of Health & Human Services

Department of Health

Department of Social Services

## We thank the following organisations and individuals who generously contributed to the SMRC:

Berwick District Woodworkers Club Inc.

Box Hill Hand Spinners and Weavers

Brotherhood of St Laurence

Bunnings Dandenong

Centre for Multicultural Youth

Julian Hill MP (Member for Bruce)

Marmara Meats

Office of Multicultural Affairs and Citizenship

Officeworks Dandenong South.

Precision Light & Air Pty Ltd

United Nations Assoc. Of Australia (Victoria)

Uniting Connections

Victorian Women's Benevolent Trust

## We thank the following organisations and individuals who have partnered and supported the SMRC:

Accesscare Southern

Afghan Australian Initiative

Afghan Professional Association

Aged Care Services Australia Group (ACSAG)

Alfred Health

Align Leisure

Ali Rahimi's Taekwondo Centre

Alkira Secondary College

AMES

Anglicare

Arcare

Association of Hazaras in Victoria

Australian Filipino Community Services

Australian Hazara Women's Friendship Network

Australian Red Cross

Australian Tax Office

Baladi Bakery

Baptist Church Dandenong

Benetas Home Care

Berwick Fields Primary School

Better Living Homecare

Brotherhood of St Laurence

Bunnings Dandenong South

Bupa Aged Care – Berwick

Calvary Community Care

Cambodian Association of Victoria

Cambodian Australian Christian Church

Cambodian Community Welfare Centre

Cardinia-Casey Community Health

Carers of Africa

Casey Multi-Faith Network

Casey North Community Information and Support Service

Cardinia U3A

Catholic Care

Centre for Multicultural Youth

Centrelink

CGD Child & Family Services

Chisholm Institute

Chobani

City of Casey

City of Greater Dandenong

City of Kingston

Casey Cardinia Libraries

CN Design & Print

Coles

Community Support Options – Monash Health

Consumer Affairs Victoria

Coptic Village Hostel

Council of the Ageing (COTA)

Cranbourne Carlisle Primary School

Dandenong High School

Dandenong Library

Dandenong Neighbourhood House

Dandenong Polish-Australian Seventh-day Adventist Church

Dandenong Primary School

Dandenong South Kindergarten

Dandenong South Primary School

Dandenong West Primary School

Department of Health

Department of Health & Human Services

Department of Justice

Department of Social Services

DHS/Child Protection

Diabetes Victoria

Doveton College  
 Doveton Neighbourhood Learning Centre  
 EACH  
 Enliven  
 ERMHA Eastern Region Mental Health Association  
 Estia Health Aged Care - Keysborough  
 Ethnic Communities Council of Victoria  
 Family Life  
 Fatemiya Cultural Centre  
 Federation of South Sudanese in Victoria  
 Fitness Worx  
 Football Federation Victoria – Futsal referees  
 Foundation House  
 Girl Guides Victoria  
 Hampton Park Community House  
 Hampton Park Secondary College  
 Julian Hill (Member for Bruce)  
 Kingston Aged Care Service (KACAS) – Kingston Centre  
 Koo Wee Rup Regional Health  
 Leader Community Newspapers Group  
 Life Saving Victoria  
 Lions Club Mulgrave  
 Living & Learning Pakenham  
 Lyndhurst Secondary College  
 Maurice Blackburn Solicitors  
 Maya Dance Group  
 Mayibuye  
 MECWACare  
 Melbourne Artists for Asylum Seekers  
 Melbourne City Football Club  
 Melbourne Victory  
 Mesag Association  
 Migrant Information Centre  
 Mitlattan Photography  
 Monash Health  
 Monash Refugee Health Clinic  
 Mount Eliza Aged Care Service (MEACAS) – Mount Eliza Centre  
 MS Australia  
 Narre Warren Baptist Church  
 Nasir Community Association  
 New Hope Foundation/Mi Care  
 Nirodah  
 Noble Park English Language School  
 Noble Park Primary School  
 Noble Park Secondary College  
 Office Works Dandenong South  
 OMAC (Office of Multicultural Affairs & Citizenship)  
 Omid Cultural Association  
 Outlook Gardens Aged Care  
 Outlook (Vic) Inc.  
 Palliative Care South East  
 Payam Dari Community School  
 Planett Pty Ltd.  
 Prahran Mission  
 Precision Light & Air Pty Ltd.  
 Ruscare Ltd  
 Qurban Ali - Graphic Design  
 RACV Insurance  
 Refugee Council of Australia  
 Romanian First Baptist Church  
 SCOA  
 Second Bite  
 SEDA College – Basketball  
 SEEK Limited Company  
 SELLEN  
 Sheriff's Office Victoria  
 Shire of Cardinia  
 Soccer World  
 South East Community Links  
 South East Badminton Association  
 South East Chinese Senior Citizens Assoc.  
 South Eastern Region Melbourne Oromo Community Association in Victoria, Australia (SERMOCAVA)  
 South East Melbourne Primary Health Network  
 South East Volunteers  
 South Sudanese Equatorian Association  
 Springers Leisure Centre, Keysborough  
 Springvale Indo-Chinese Mutual Assistance Association  
 Springvale Rise Primary School  
 St Anthony's Primary, Noble Park  
 Star Community - Star News Group  
 St Francis Xavier College  
 The 4C's  
 TLC Aged Care  
 Union of Greater Upper Nile States  
 Uniting Age Well  
 Uniting Connections  
 VicRoads  
 Victoria Police  
 Victorian Afghan Association Network  
 Victorian Arabic Social Services  
 Victorian Sherriff's Office  
 Villa Maria Catholic Homes  
 Volleyball Victoria  
 WAYSS  
 Windermere  
 Wintringham Specialist Aged Care  
 Women's Health in the South East (WHISE)  
 Yarram Oaks Primary School  
 Youthlinks  
 YMCA

# Financial Statements



# Income Statement

for the year ended 30th June 2017

	Note	2017 \$	2016 \$
Revenue	3	6,279,551	5,552,065
Other revenues	3	-	18,041
Administration expenses		(185,623)	(163,175)
Bad and doubtful debt expenses		(30,110)	(8,024)
Communication expenses		(23,052)	(15,789)
Depreciation expenses	4	(17,995)	(31,796)
Employment expenses	4	(5,124,166)	(4,664,094)
Occupancy expenses		(170,086)	(175,510)
Program related expenses		(389,482)	(354,538)
Travel and vehicle expenses		(169,063)	(148,818)
<b>Total comprehensive income (deficit) for the year</b>		<b>169,974</b>	<b>15,212</b>
Other comprehensive income (expense)		-	-
<b>Total comprehensive income for the year</b>		<b>169,974</b>	<b>15,212</b>

# Balance Sheet

as at 30th June 2017

ASSETS	Note	2017 \$	2016 \$
<b>CURRENT ASSETS</b>			
Cash and cash equivalents	5	496,429	750,619
Trade and other receivables	6	360,700	423,836
Financial assets	7	1,615,428	1,079,345
Inventories	8	748	748
Other assets	9	82,753	216,303
<b>TOTAL CURRENT ASSETS</b>		<b>2,556,058</b>	<b>2,470,851</b>
<b>NON-CURRENT ASSETS</b>			
Property, plant and equipment	10	53,919	40,961
<b>TOTAL NON-CURRENT ASSETS</b>		<b>53,919</b>	<b>40,961</b>
<b>TOTAL ASSETS</b>		<b>2,609,977</b>	<b>2,511,812</b>
<b>LIABILITIES</b>			
<b>CURRENT LIABILITIES</b>			
Trade and other payables	11	360,150	214,318
Short-term provisions	12	568,024	539,457
Other current liabilities	13	232,508	371,400
<b>TOTAL CURRENT LIABILITIES</b>		<b>1,160,682</b>	<b>1,125,175</b>
<b>NON-CURRENT LIABILITIES</b>			
Long-term provisions	12	126,264	233,579
<b>TOTAL NON-CURRENT LIABILITIES</b>		<b>126,264</b>	<b>233,579</b>
<b>TOTAL LIABILITIES</b>		<b>1,286,946</b>	<b>1,358,754</b>
<b>NET ASSETS</b>		<b>1,323,031</b>	<b>1,153,058</b>
<b>EQUITY</b>			
Retained earnings	14	1,323,031	1,153,058
<b>TOTAL EQUITY</b>		<b>1,323,031</b>	<b>1,153,058</b>

# Cash Flow Statement

for the year ended 30th June 2017

	2017 \$	2016 \$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
Grants & income	6,497,442	5,199,035
Payments to suppliers and employees	(6,229,340)	(5,595,980)
Interest received	40,851	45,740
Other income	1,417	1,718
Donations received	2,473	8,278
Workcover recovery	-	50,792
<b>Net cash provided by (used in) operating activities</b>	<b>312,843</b>	<b>(290,417)</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>		
Proceeds from sale of plant and equipment	-	24,273
Proceeds from sale of investments	-	251,276
Payments for plant and equipment	(30,951)	(27,099)
Payments for investments	(536,083)	-
<b>Net cash provided by (used in) investing activities</b>	<b>(567,034)</b>	<b>248,450</b>
Net decrease in cash held	(254,191)	(41,967)
Cash at beginning of financial year	750,619	792,586
<b>Cash at end of financial year</b>	<b>496,428</b>	<b>750,619</b>

# Statement of Changes in Equity

for the year ended 30th June 2017

	Retained Earnings \$	Total \$
<b>Balance at 1st of July 2015</b>	1,137,846	1,137,846
Profit attributable to members	15,212	15,212
<b>Balance at 30th of June 2016</b>	1,153,058	1,153,058
Profit attributable to members	169,974	169,974
<b>Balance at 30th of June 2017</b>	<b>1,323,032</b>	<b>1,323,032</b>

# Statement by Board of Directors

In the opinion of the Board the financial report as set out on page 21.

1. Presents a true and fair view of the financial position of Southern Migrant and Refugee Centre Inc. as at 30 June 2017 and its performance for the year ended on that date in accordance with Australian Accounting Standards (including Australian Accounting Interpretations) of the Australian Accounting Standards Board and the requirements of the Australian Charities and Not-for-profits Commission Act 2012.
2. At the date of this statement, there are reasonable grounds to believe that Southern Migrant and Refugee Centre Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:

**Chairperson:**



Brian Oates JP

**Treasurer:**



Ms Helen Horvath

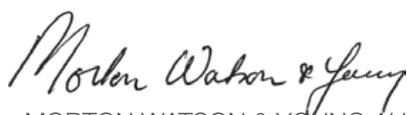
Dated this 12th day of October 2017

# Independent Auditor's Report to the Members of Southern Migrant & Refugee Centre Inc.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the director.
- Conclude on the appropriateness of the director's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with management regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



**Name of Firm:**

MORTON WATSON & YOUNG AUDIT PTY LTD  
Chartered Accountants



**Name of Director:**

KERPALL S HARNAM  
Registered Company Auditor

**Address:**

51 Robinson St, Dandenong Vic 3175

**Dated this:**

12th day of October 2017





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 /Southern Migrant & Refugee Centre