



Southern  
Migrant & Refugee Centre

Annual Report 2013–2014

# 21 SERVING YEARS MULTICULTURAL COMMUNITIES



SMRC gratefully acknowledges donations from:

- Robin Dzedins & Arnis Dzedins
- RACV Good Citizen Program
- The Dandenong Club
- Sadath Business Group Ltd
- Bernard J Brell
- Berwick District Woodworkers Club Inc.
- Afghan Rahimi Restaurant
- City of Greater Dandenong
- City of Casey
- Maurice Blackburn Lawyers (Dandenong)

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# Organisational Charter

## Our Vision

Inclusive and caring communities that value cultural diversity and support each person to experience a sense of belonging and to realise their aspirations.

## Our Values

**Diversity** **Respect** **Empowerment** **Participation** **Resilience**

**Diversity:** as a strength: we recognise and promote the potential of multiculturalism to enrich communities and build understanding.

**Respect:** for individuals and communities with whom we work, valuing their strengths, opinions and experience: we aim to foster this sense of respect within our communities.

**Empowerment:** of individuals and communities to achieve their own aspirations.

**Participation:** as a right which offers a sense of connection and purpose to people of all ages and from all cultures: we actively seek to increase opportunities for culturally diverse communities to contribute to economic, civic and social life.

**Resilience:** in the management of our human, physical and financial resources to ensure our organisation is responsive, adaptable and sustainable.

As an organisation we aim to mirror and consistently embody these values in our ways of working.

## Our Strategic Priorities

- Enhance opportunities for participation of the broadest range of migrant and refugee communities in the Shire of Cardinia, the cities of Greater Dandenong and Casey and surrounding areas.
- Advocate with and for migrant and refugee communities to ensure their voices are heard and the strengths of multiculturalism are recognised and celebrated.
- Work in effective partnership to enhance the local service system and improve capacity to meet the needs of migrants and refugees.
- Ensure excellence – responsiveness, quality and timeliness – in program and service delivery.
- Increase the difference we make to the lives of migrants and refugees through program expansion and business development.
- Continue to develop our organisation in ways that best support the achievement of our strategic priorities and foster a dynamic and positive work place culture.

# Board of Directors



Mr Brian Oates JP  
**Chairperson**



Mr Hafez Abdul Wahab  
**Vice Chairperson**



Mr Phil Dalling  
**Secretary & Public Officer**



Mr Ray Jopling  
**Treasurer**



Mr Costa Azzam  
**Assistant Treasurer**



Ms Virginia Simmons  
**Member**



Ms Kerry Boland  
**Member**



Ms Helen Cester  
**Member**



Mr Ismail Demiri JP  
**Member**



Amy Cunningham  
**Member**



Mr Stephen Ward  
**Member**



Mr Timothy Dionyssopoulos  
**Member**



Ms Deivina Peethamparam  
**Member, Resigned October 2013**



Mr Ramatallah Yousafi  
**Member, Retired**



Ms Azmeena Hussain  
**Member, Resigned March 2014**



# Message from the Chair & CEO

This year we celebrate 21 years of service to the migrant and refugee communities in the south of Melbourne. We started with a small group of people who came together as they believed that this region needed an agency that could assist, provide culturally appropriate services and advocate with multicultural communities.

Hence the South Eastern Migrant Resource Centre was incorporated and opened in Walker St by the then Honourable Senator Nick Bolkus in October 1993. We started with 7 staff and 19 volunteers. We have developed and grown from strength to strength, expanding the range of services, the scope and improving in our quality of services. We then opened an office in Casey in 2003 with support from the City of Casey.

We have had many visits from various Ministers of Immigration, Aged Care and state government Ministers and senior staff, and local MPs. During these 21 years we have also launched many programs and other information for the local community, with the aim of promoting the benefits of multiculturalism. We have advocated on many issues as issues have impacted on our clients or whole communities. Through our regular consultation with community leaders we have continued to grow strong relationships with local communities to develop and strengthen our trust and confidence with them.

We started providing settlement services as most MRCs were set up to do, and then expanded into aged care, employment, community development projects, Diverse Care ( social enterprise ) migration advice, homework support, family programs and currently working with asylum seekers.

This agency is a resilient and flexible provider that has managed the changes in government policy, that impacted on funded programs and also kept in touch and adapted to the changes in client groups settling in this region, i.e. Serbian/ Croatian communities, then TPVs, Kosovars, African communities and currently Afghan communities along with many other communities that make up this diverse population of the southeast.

We have had 3 CEOs with Melissa Afontoulis as the first setting up the agency, then Ross Barnett and currently Jenny Semple who has been working with us for 16 years. All CEOs have given 100% commitment to the vision of where and who we want to be and the clients, staff and volunteers to create the agency we have today.

We have seen many staff come and go moving on to other work, return to their home overseas, have families or further study. This SMRC has assisted in many people's career pathways, for many their first place of work in Australia. Our volunteers have grown in number with some staying with us for over 16 years. Some of our programs are run by volunteers so they are invaluable to our agency.

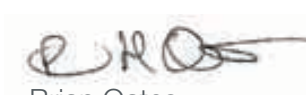
We continue with a robust Board of Directors who, over 21 years, have seen many changes and many long term commitments, with 3 people awarded life membership. We have grown in expertise and diversity over the years.

In 2011 we changed our vision and added the values by which the agency operates, and changed our name to SOUTHERN MIGRANT AND REFUGEE CENTRE and our logo, of which we are very proud.

We celebrate our achievements this year and look forward to the future with confidence and a continued commitment to the reason we exist and that is to serve the migrant refugee and asylum seeker communities in the south region.

We commend this Annual Report to you with an update on our past years work and also a look back at the beginning and our journey to 2014.

On behalf of the Board I would like to thank, our CEO, Jenny in particular for her initiative and leadership, the management team and all the staff at the MRC for their outstanding efforts over these challenging times of late. To Kerry and all those involved in the Birthday celebration, thank you for making our 21st such a memorable event. To Wendy who organised it and all those who participated in the Run Melbourne fund raising event this year a big thanks for a great day. I also thank the SMRC volunteers for their continued efforts. Many of them have made long term commitments to the SMRC and this year it is proposed that both staff and volunteers will be entitled to membership status. Also I thank our current members many of whom have been supporting us for many years. I also take this opportunity to welcome new Board members Tim, Amy, and Michelle who have joined us over the last 12 months, and I thank them and the existing Board including Azmeena, who left us early this year due to work requirements, for your participation, valuable input and support and patience sometimes when things got very busy. Thank you all.



Brian Oates  
Chairperson



Jenny Semple  
CEO



MRC Board of Directors and CEO

# Staff

## Chief Executive Officer

Jenny Semple

## Managers

Client Services

Bill Collopy

Resources

Jacob Lee

Settlement Services

Despina Haralambopoulos

Aged Care Services

Cathy Healion

Human Resources

Sue Sharma, Alma Talic

## Team Leaders

Diverse Care

Penny Taramides

Finance

Hemalatha (Hemy) Murugesan

Aged Care:

Partners in Care

John Chu

HACC Programs and Projects

Anne Jones

Planned Activity Groups

Sylvia Wan

Settlement:

Access and Information

Sharon Smith

Case Management & Counselling

Marilyn Greeff

Communities

Wendy Fox

## Staff

Alice Watson

Hany Boulos

Marilyn Hoogenboom

Sandra D'Souza

Ashleigh Newnham

Hayatullah Rahimi

Marina Savron

Sanja Grahovac

Asuman (Sue) Akcali

Helen Plakidis

Marzia Wardak

Sean Palensky

Ayumi Roberts

Iman Allaf

Melanie Mumford

Shannon Winzer

Watanabe

Jacqueline Rice

Mercy Thatipathy

Sharon Rousselini

Carmen Ingles

Jennifer Dunne

Merina Perera

Shashi Rane

Champa

Jennifer Rice

Nabila Buhary

Sina Ah Lam

Wattegamage

Johnny Mattom

Natalia Micsunescu

Sitara Samaranayake

Cynthia Thomas

Kai Chung Lin

Nazira Maleab

Tatjana Krneta

Daniel Winstone

Laura Wilks

Nicola Tatlow

Tiap (Vivian) Yong

Danuta Kussowski

Linda Kovacevic

Noreen O'Brien

Vesna Stevcic

Elena Phelan

Linh Tran

Patricia Matthes

Vilma Maruzza

Felicita Sivasudasan

Liz Currie

Perla Mazie

Yembah Forna

Gloria Kiri

Lucette Talbot

Rachel Chang

Yumiko Powney

Godette McGregor

Margaret Eoe

Ray Jawad

Zlatica Bukarica

Hannah Purton

Mariam Khawari

Sadiqa Mohammadi

## Casual Staff

Bosco Alex

Marie Parker

Sam Caldera

Charlene Grimwood

Nadia Abu-Duhou

Shibha Shah Ali

Hanh Tran

Nidhi Sirohi

Than Thong

James Thavarajah

Nizra Haniffa

Vanja Flett

Kenneth Barnes

Nyandeng Ayul

93 Personal Care Workers – *Diverse Care Program*

# Volunteers

## Aged Care

Amalia Hatzemihelakis

Annabelle Beal

Anna Giummarra

Antonia Legaie

Antonio De Vito

Branka Racunica

Bridgette Blackburn

Charmaine Sariffodee

Christine De Silva

Ciprian Higi

Connie Marateo

Connie Scata

Edgardo Senese

Eva Campos

Fatah Mohmand

Hakima Mohammadi

Hoeung Mok

Jerome Classz

Kim Leu

Kingsley Thiagarajah

Kolugri

Luxmy Maharatham

Luz Aquino Philip

Margaret Champion

Maria Erdeg

Maria Jordanou

Markos Mensur

Mauricette Clair

Meera Manicker

Meg Cornell

Mehtab Khan

Melvonne Anthony

Nenang Castillo

Nenet Banki

Nita Ivancic

Rahima Rizai

Romaine Todd

Roula Theodorakis

Sanaa Salib

Satha Heng

Shahgal Safdari

Shereena Rajesh

Tamainetutai Nooroa

Tamara Porublev

Tammy Nguyen

Ursula Girstun

Vivienne Salvatore

## Settlement

Abdul Nasrat

Ashoor Sahar

Dean Sihabdeen

Kazem Hazarah

Mariam Ghulam

Neha Jena

Shokrullah Qasemi

Umulbanin Bakhtiary

## Homework Support

Bianca Norkunas

Cheng Heng

Cheri Doan

Cheun T Kang

Damodarar

Kodavaluru

Dissan Gunarathne

Geoff Smith

James Lohitai

John Taylor

Kathika Gangula

Kathy Zu

Maryam Mir

Maryanne Camp

Max Waugh

Meagan Boschetti

Satha Selvarajah

Sokleap Chan Monh

Zahra Sajadi

Zeya Poya

## Careers Mentors

Aileen Yu

Alex Talvy

Anja O'Connor

Ann Delahoy

Aqeel Jafari

Aster Tay

Bosco Alex

Brooke Phillips

Enoch Osafo

Eva Archer

Farah Siddiqi

Hiba Hameed

Jing Sui

Kamron Ali

Kathy Zu

Kiritharan Thuraiappah

Lydia Ungaro

Mahbooba Camron

Megan Boschetti

Qadir Sherif

Sameet Siddiqui

Sanuki Tissera

Shari Chandradasa

Sri Sathasivaiyer

Suzan Atta

Wen Shi

Yasmin Elsayy

Zahra Sajadi

Zujaja Paygham

## Migration Advice

Nancy Tadros

Richard Hardie

# Co-Located Organisations

Afghan-Australia Women and Youth Association

Association of Hazaras in Victoria

Hope and Care for All

Logomua Fono Samoa

Lopit Community Association of Australia

Nasir Community Association

Somaliland Society of Australia

South Eastern Region Melbourne Oromo Community Association in Victoria

Sudanese Disability Action Group in Victoria

Union of Upper Nile States

Ventana Hispana (Spanish Window)

Victorian Arabic Social Services (VASS)



# Partners and Supporters

|  |   |   |
|--|---|---|
| AMES   | Department of Education and Early Childhood Development           | Noble Park Secondary College                          |
| Baptcare   | Department of Human Services (Refugee Minor Program)              | Oakgrove Community Centre                             |
| Bendigo Bank   | Department of Justice   | RACV Insurance  |
| Berwick Nazareth Baptist Church                          | DHS/Child Protection  | Refugee Council of Australia                          |
| Berwick Woodworkers Association                          | Doveton College   | Rotary International, Noble Park                      |
| Blanchards Customised Training                           | Doveton Neighbourhood Learning Ctr                                | Russian Welfare Society                               |
| Cambodian Association of Victoria                        | Enliven (formerly the South East Healthy Communities Partnership) | Sarina Russo Jobs Access                              |
| Cambodian Community Welfare Centre                       | ERMHA (Eastern Region Mental Health Association)                  | SCOA  |
| Cardinia-Casey Community Health                          | Ethnic Communities Council of Vic                                 | SELLEN  |
| Casey Multi-Faith Network                                | Family Life (SHINE Program)                                       | Sheriff's Office Victoria                             |
| Casey North Community Information and Support Service    | Foundation House  | Shire of Cardinia                                     |
| Centre for Multicultural Youth                           | Gleneagles Secondary College                                      | South East Melbourne                                  |
| Centre for Philippine Concerns Aust.                     | Greater Dandenong Community Health                                | Medicare Local (SEMML)                                |
| Centrelink   | Hampton Park Community House                                      | South East Palliative Care                            |
| Chisholm Institute                                       | Hampton Park Community Renewal                                    | Springvale Community Aid and Advice Bureau (SCAAB)    |
| City of Casey  | Hampton Park Secondary College                                    | Springvale Community Health Centre                    |
| City of Greater Dandenong                                | HiViz Ed  | Springvale Indo-Chinese Mutual Assistance Association |
| City of Kingston   | Keysborough Primary School  | St Anthony's Primary, Noble Park                      |
| Commonwealth Respite & Carelink                          | Lifesaving Victoria   | The Smith Family                                      |
| Connections  | Living and Learning Pakenham                                      | TLC Aged Care – Noble Manor                           |
| Consumer Affairs Victoria                                | Lyndale Secondary College   | Uniting AgeWell                                       |
| Council of the Ageing (COTA)                             | Maurice Blackburn Solicitors                                      | VASS  |
| Cranbourne Secondary College                             | MECWA (Malvern Elderly Citizens Welfare Association)              | Ventana Hispana                                       |
| Dandenong Community Aid & Advice Bureau                  | Migrant Information Centre  | Vic Roads   |
| Dandenong High School                                    | Mission Australia   | Victoria Leisure                                      |
| Dandenong Neighbourhood House                            | Monash Health   | Victoria Police                                       |
| Dandenong Polish-Australian Seventh-Day Adventist Church | New Hope Foundation   | Victorian Arabic Social Services                      |
| Dandenong South Primary School                           |   | Victorian Sherriff's Office                           |
| Dandenong West Primary School                            |   | Water 2 All Ltd                                       |
|  |   | WAYSS   |



Staff Christmas Event



21st Anniversary  
From left Hafez Wahab - Vice Chair, the Hon. Senator Concetta Fierravanti-Wells, Brian Oates - Chair Person, Jenny Semple - CEO



# Highlights

## Social Work Student Program

The SMRC has enjoyed a successful partnership for many years with the Monash University Department of Social Work. We usually host one or two students per year. However, this year we embarked on an ambitious student placement project, hosting a combined group of six social work students. The students participated in a number of program areas across the Settlement and Aged Care teams, including casework, community engagement, service development and service quality measurement. On the 20th of August, our students presented to a group of Bachelor of Social Work Students at Monash University to provide information about SMRC so that other students can consider whether they would be interested in a social work placement with us. We provided an overview of the organisation, with particular mention of the Aged Care Team and the Settlement Team, as these are the areas where a Social Work Student would be placed with us. We explained that SMRC provides a supportive and inclusive environment for Social Work Students, and that we have a well developed orientation process. These Social Work Students were shared between the two teams, and their roles varied. The students' tasks included: research, case work, project work and group work. We try to include students in all aspects of SMRC activities and we encourage them to attend internal and external meetings. Social Work Students Kathryn Wood and Talia Feigen spoke about their experiences of a social work placement at SMRC, mentioning how interesting it is to work in a culturally diverse workplace and what an excellent learning environment we provide. Both Talia and Kathryn were involved in case work and family support work. Initially they each worked alongside SMRC staff and then worked independently with clients. Both students highlighted ways in which working with interpreters is an important learning experience.



*L to R: (Back) Monash Social Work students Haining Lan, Talia Feigen, Melissa Smith, Kathryn Wood, Ajay Yadav, (Front) Jinju Oh.*

# Highlights

## Positive Ageing Program

This program aligns perfectly with the Living Longer, Living Better national aged care reform. Positive Ageing has evolved since its beginning in 2012. We now have 6 groups: Tamil, Arabic, Italian, Afghan/Turkish and a mixed cultural group. The program is delivered from SMRC, Noble Park Aquatic Centre, Brentwood Park Neighbourhood House and Cardinia Life. Our aims are to: **1.** Promote optimal health in CALD communities. **2.** Enhance older CALD communities' capacity to remain living independently. **3.** Prevent social isolation and disengagement from the community. **4.** Inform and educate CALD residents on health matters. Our strength training exercise program is endorsed by Council of The Ageing. This exercise class is held weekly for 10 weeks, supervised by a fitness instructor. Strength training includes specific exercises to improve and promote strong bones and to improve energy levels. The exercises also increase balance, muscle strength, flexibility and cardiovascular fitness. We conduct a warm water exercise class each fortnight in the Noble Park Aquatic Centre and Cardinia Life. Classes are fun, invigorating and a great experience for older migrants who may lack the opportunity of therapeutic benefits from warm water exercise. The gentle support of water can provide relief for those suffering arthritic pain and other mobility-related conditions or injuries. A qualified aqua instructor runs this class. Individuals also attend health education sessions as part of the program, covering a range of different health-related topics from qualified health educators, and scheduled regularly to educate and inform individuals. The Arabic women in our positive ageing program are a remarkable group of individuals who have never been submersed in water in their lives. They approached their first experience in water with excitement and apprehension, arriving early at the Noble Park Aquatic Centre to take their first step in the pool. They have learned to float, walk in water, manage wall push-ups in water and produce low impact movement in the water. Feedback is most positive. They now want the aqua class every week. We received this feedback from Rajah: "I felt so good. It was a wonderful experience. I felt relaxed. I slept through the night after the warm water exercise. Previously, I was awake at 12 midnight and found it difficult to get back to sleep."





# Highlights

## CALD Mentor Program

Our CALD Mentor Program had another first this year, when we took fourteen Year 7 students from Doveton College, with their mentors, to Edithvale Beach for the day. The weather was a perfect 29°. Cold water didn't dampen the enthusiasm of everyone to catch a wave and have fun. This was the students' first experience of the seaside. What began as a discussion during the year about what mentors and students were doing during September holidays developed into this idea. Many of the students from landlocked countries had never even seen the ocean before. Listening to a mentor talk about her enjoyment brought a chorus of 'Can we go please?' So we chartered a bus for 22 people: including students, teachers, mentors and SMRC Coordinator Liz Currie. Life Saving Victoria (LSV) provided 2 lifesaver trainers who conducted discussions and demonstrations about water safety, resuscitation, swimming between beach flags, using life jackets, rescue skills, and of course using the nipper and body boards. Liz says watching the boys (and 1 girl) learning to use the boards, having fun and feeling confident in the water, was terrific to see. A highlight of the day was several students 'rescuing' mentors or peers in mock drowning situations. Everyone agreed that the beach is cool but it can be dangerous if you are not careful. Liz Currie said: "The aim of our CALD Mentor Program is to give students educational activities to enhance their learning and life skills." These activities and the memory of those experiences throughout the 6-month program help to build their confidence, teamwork and communication skills.

Students subsequently wrote a thank you letter to Life Saving Victoria. Here is an extract from their letter, which shows their enthusiasm and the skills they learned about water safety: "Thank you for spending time to show us about safety at the beach. It's good to know about rips, swimming between the flags and how to be safe. The life jackets made us feel safe as well..." Feedback from students and mentors showed the day was a great success. Students were keen to return to the beach with their families. Students have told their classmates, who are eager also to participate again next year. SMRC would like to acknowledge the excellent beach and life-saving programs for schools run by Life Saving Victoria who are well aware of the increased deaths by drowning of migrants and refugees. This program aims to increase knowledge and skills of being in the water and ensuring that a day at the beach is safe as well as enjoyable.



*Year 7 students from Doveton College, with their mentors, at Edithvale Beach*

# Highlights

## Sri Lankan Chefs Demonstration

SMRC recently held an interactive cooking demonstration with the aim of introducing Sri Lankan cuisine to residential Aged Care chefs. This free demonstration was conducted by French-trained Sri Lankan chef and restaurant owner Sam Wedande from the Araliya Restaurant. The event was a joint collaborative activity with SMRC and the Noble Manor Residential Aged Care facility. Prior to the event, Sam visited David Metters, chef of the facility, and agreed that in addition to vegetarian dishes, some basic curry sauces would be demonstrated. 6 chefs from various residential facilities attended, with regional catering managers from the Regis Group, Catering Industries Ltd and Aged Care Services Australia. Sam began his demonstration by introducing various spices, followed by a yellow curry sauce for adding to baked, grilled or steamed fish portions. Though the curry isn't hot, it contains plenty of spice, and our staff report that it's delicious. Sam followed with sautéed leafy vegetables, potatoes blanched with garlic, and finally chicken curry in red sauce, which can accompany most meats. Recipes and a list of grocery stores for purchasing the ingredients were shared. Since the event, one chef has introduced the fish sauce with his 'extra service' residents, who are very pleased. He intends to add this item to the main menu. Chefs from Noble Manor Residential Aged Care later showed to demonstrate their Sri Lankan finger food during a Deepavali celebration there (Deepavali is a Hindu celebration, also known as the Festival of Lights). There has been enthusiasm for chefs of residential facility and chefs for more events, so SMRC are planning these.



*Sri Lankan Cooking Demonstration with the aim of introducing Sri-Lankan cuisine to residential Aged Care.*



# Highlights

## Swimming to a Better Future

The Refugee Action Program has been working closely with a group of afghan asylum seekers over the past 6 months. Due to the current political conditions, these asylum seekers are unable to work, study or see their families. This places a huge strain on their emotional health. Yet amazingly, they manage to stay hopeful and keen to actively engage with their community. Recently the men and women from this group expressed a wish to learn to swim. Afghanistan is a landlocked country, so very few men and women have an opportunity to learn swimming as we do here. As the income for asylum seekers is low, fees for lessons are too high for them. Through negotiation with several organisations, swimming lessons have been provided for this wonderful group of people. Every week, men and women of this community improve their ability and feel more at ease in the water. This has been a wonderful program, especially for those with back injuries and other health problems. In addition, ERMHA has offered some mental health information for those taking part, so they are starting feel the benefit of swimming emotionally as well as physically. Learning such a new skill in an unknown environment is a huge achievement. As vulnerable as these group of people are, having fled violence and fear in Afghanistan, and facing rejection and suspicion in their new country, they have an incredible inner resilience that is amazing to see as they laugh and grow in confidence with every lesson.

## Saturday CALD Respite Program

The Saturday Respite Program is a relatively recent initiative of SMRC, funded by the Department of Social Services through the National Respite for Carers Program. We deliver this program in partnership with Uniting AgeWell in Noble Park. We have developed the Saturday Respite Program to encourage carers of Culturally and Linguistically Diverse older people to gain access to respite services at a time that can free up the carers for other tasks and responsibilities, as well as free time, secure in the knowledge that their care recipients are being well looked after in a productive and welcoming environment. Carers and care recipients involved in this program come from a variety of backgrounds, such as Croatia, Hungary, Spain, Poland, Afghanistan, Vietnam and Chile. They enjoy the welcoming atmosphere of the Noble Park facility, which is easily accessible and well equipped. The kitchen provides morning tea and lunch, catered by friendly staff, and the group has at their disposal well equipped rooms for activities and strength training. While aiming to assist carers with their respite needs, SMRC also provides them with the opportunity to familiarise themselves and care recipients with this beautiful facility, as well as having fun while they learn about other participants and enjoy each other's company.



Back: Ewa Ronc, Sau Khuu, Zofia Jaworska (Ewa's mother), Le Huy Khuu (Sau's daughter), Reyes Franco, Mermun Mehr, Encarnacion Franco (Reyes' wife), Joanna Dudek, Mike Dudek (Joanna's husband, Dieu Thi Vo, Dau Thi (Dieu's daughter).  
Front: SMRC staff Kim Sa and Merina Perera, with Annabelle Beal (volunteer)

# Highlights

## Minister Visits SMRC

In May, senior Victorian Government Minister, Hon. Matthew Guy, who recently added the portfolio of Citizenship and Multicultural Affairs to his duties as Planning Minister, visited SMRC to learn about trends and concerns for the delivery of services to refugees and migrants in the southern region of Melbourne. The Minister met with Board Members and Managers to explore and discuss demographic trends, settlement patterns, CALD Ageing and the ever-changing nature of these sectors. The Minister took special interest in the important work being delivered at SMRC through the Refugee Action Program, funded by the Office of Multicultural Affairs.



SMRC Board members Tim Dionyssopoulos and Costa Azzam, Client Services Manager Bill Collopy, A/G Settlement Manager Marilyn Greeff, A/G Acting CEO Despina Haralambopoulos, Minister for Planning and Minister for Multicultural Affairs and Citizenship the Hon. Matthew Guy.

## Run Melbourne

SMRC made a strong showing in our inaugural appearance at Run Melbourne. Our first staff member across the line was Settlement worker Laura Wilks, with a time of 32:31 in the 5km run, closely followed for tied 2nd place in the time of 32:42 by Board Chairperson, Brian Oates, and Client Services Manager, Bill Collopy. But the true winner was Human Resources Manager, Sue Sharma, who succeeded in becoming our biggest individual fundraiser. We exceeded our target, raising \$6,057 for our efforts. SMRC would like to thank all our donors, supporters and family who have helped us reach this goal and contributed to a worthy community service. We've been so encouraged; we are already talking about our next attempt in 2015.



SMRC Staff at Run Melbourne

# Our Journey

# Over 21 Years

- A co opted Advisory Group met and worked on forming the organisation.
- Formally opened office in October by the Honourable Senator Nick Bolkus.
- 7 staff, 19 volunteers, \$248,500 funding. Settlement Services commenced.
- Communities: Serbian, Spanish, Chinese, Arabic, Afghan.

- 1st Refugee Week Workshop.

- Commenced Aged Care Packages with RWS.
- Assisted Afghan TPV's and Kosovo clients.
- MRC and SCAAB commenced IHSS.

- Completed study of settlement needs of new arrivals/refugees at Casey and Cardinia.
- Established Casey/Cardinia Settlement Committee.

- CEO completes 'Study Tour' of South Sudan with local agencies.
- Launched DVD 'Problem Gambling Crosses all Cultures' DVD, 'Daughters of Sudan' and Sudanese Community Profile.
- Commenced Youth Mentor Program.

- Hosted national conference 'Unpacking the Suitcase', focus on refugee and CALD young people, health and wellbeing.
- Commenced fee for service Migration Advice.
- Launched Australia Aged Care for Chinese elderly and Afghan community profile.

- Launched 3rd community Profile "People of Burma".
- Commenced 'Hippy' Program.

- New Vision, Mission, Values, Name & Logo.
- Commenced work with Asylum Seekers.

1993 1995 1996 1997 1998 1999 2000 2003 2006 2007 2008 2009 2010 2011 2012 2013

- Developed Aged Care team, Respite Social Support Training and Newsletter.
- MRC Newsletter "Multicultural Matters".

- Outreach office in Casey at Windermere.
- Commenced Diverse Care, Flexible Respite, IHSS and HWS.

- Moved office to Thomas Street.
- Commenced Employment Program.
- Planned Activity Groups.
- First \$1 million in budget.

- Opened office in Casey.
- 10 year anniversary.

- Received VIC Government Award for excellence in Multicultural Affairs Service Delivery.

- Opened Oakleigh Office for Diverse Care.
- Commenced Skilled Migrant Employ Program, and Community Partnerships Program (Aged Care).
- Commenced Driver Education Program, and Families Program.
- Launched Southern Region CALD Disability Plan.

- Hosted "Bridging Visa" Forum.
- Commenced Southern CALD Healthy Ageing Project.



## New centre to provide resources for migrants

THE South Eastern Region Migrant Centre, in Walker Street Dandenong, was officially opened on Friday afternoon by the Minister for Immigration and Ethnic Affairs, Senator Nick Bolles.

The centre is one of only two new migrant resource centres funded in Australia by the Federal Government and will serve the multicultural communities of Footscray, Cranshaw, Dandenong, Parkville, and Springvale.

The recently appointed director, Melissa Ahmed, who is a migrant of Greek origin, said: "The funding and establishment of the MRC in the south eastern region of Melbourne is a clear recognition on the part of the Federal Government that work done by many ethnic community groups and committed individuals in the region warrants a special focus in providing additional resources to assist ethnic communities."

She said the MRC will seek to become involved in the planning and service network and to complement existing services as well as provide a focal point for migrant services in the region, where appropriate.

"In emphasising that the south eastern growth corridor is the second fastest growing metropolitan area in Australia, Mr Ahmed said it is attracting many newly arrived migrants who are moving into new housing estates which offer relatively cheap houses and land packages, but, in many ways, are isolated communities with few services available.

"The region also has a large population of migrants from non-English speaking backgrounds."

"According to the government, MRCs represent a focal point for service planning and delivery, as well as advocacy and co-ordination with other service providers, to address the needs of migrants within the region. While this broad objective the centre will develop specific strategies in response to local needs and priorities, as ascertained, and articulated, through community input and consultation with the major service providers and co-ordinating bodies," she said.

Mr Ahmed said the MRC will be working closely with local government and other relevant authorities to identify and analyse the effects of the present economic crisis on the local ethnic communities.

"We will play an active role in advocating and seeking to influence service development which best serves the needs of recent arrivals as well as established migrant communities in this region," she said.

In 1993/94 Mr Ahmed and other staff will be establishing a range of services from the Dandenong centre. These will include regional networks, and developing the premises and services so they will be fully utilized. She can be contacted on 796 8933.

THE JOURNAL 11/10/93



THE Minister for Immigration and Ethnic Affairs, Senator Nick Bolles, centre, discusses the role of the new South Eastern Region Migrant Resource Centre with the Very Reverend Father Michael Protopopov and centre director Melissa Ahmed.

## SUNDAY REPORT

## 80 migrants a day flock to our city



Some of the staff at the Migrant Resource Centre in Dandenong. Forty countries are represented by its 40 workers — combining the area's cultural richness.

## Migrant resource group reaches out to more elderly

A MULTILINGUAL care group is reaching out to help more elderly migrants by offering help with household duties and personal and respite care.

The South Eastern Region Migrant Resource Centre now sends 250 carers who speak a total of more than 50 languages to the homes of elderly migrants to help.

The service promotes independence among the elderly and aims to help

them live at home for as long as possible.

SERMRC chairman Reverend Michael Protopopov said the service, founded in Dandenong more than 17 years ago, had been expanded to Oakleigh to meet a growing need for multilingual home care in the south-eastern suburbs.

"Many of our migrants came to Australia with no English whatsoever.

"They not only need to access assistance, they also need someone who speaks their language and recognises their cultural needs."

Victorian Multicultural Commission chairman George Lekakis said it had been predicted that by 2011 almost 38 per cent of Melbourne's population aged 65 or over would be people born in a non-English-speaking country.

"The needs of ageing migrant

communities, especially post-war migrants, are growing rapidly and the opening of this new office is timely in meeting this demographic challenge."

In the past four years, SERMRC has helped 346 elderly migrants.

Multilingual care workers attend the homes of residents up to four times a week.

Details: \$574 4600.

## Smarter workouts

SENIOR citizens from the Afghan community received a healthy living message at Hampton Park last week.

The Go For Your Life van visited the South Eastern Region's Migrant Resource Centre (SERMRC) and the seniors learned about the importance of healthy eating and physical activity.

The event, organised through the South Eastern Region's Migrant Resource Centre (SERMRC), was aimed at promoting positive ageing.

Participants were encouraged to try a range of activities such as gentle stretches, exercise to music, boxing, ball-throwing and also chatted about healthy eating.

Community education manager for the Go For Your Life program, Andrew Schneider, said it was never too late to embrace and maintain a healthy weight.

"We encouraged the group to eat well-balanced meals that include plenty of nutrient rich foods which can improve energy levels and help maintain a healthy weight," Mr Schneider said.

"If you haven't been active for some time, start slowly and build up gradually in small increments of three, 10-minute blocks throughout the day, aiming to achieve a minimum of 30 minutes of daily physical activity."



Lafuma put on the boxing gloves and learned about the importance of a healthy lifestyle at Hampton Park last week. With her are representatives from Go For Your Life, the South East Region Migrant Resource Centre and the Afghan Women and Youth Association and the Afghan Women's Support Group Wimmera.



Shared values: Daniel Andrews and Toof Yabo at the launch of the Kar Kulture project at the South Eastern Region's Migrant Centre in Hawthorn.

## Kar Kulture aims to build bridges

By Diana Wells

CREATING a positive history out of an old car is the goal of a group of youths from Casey and Jerrard Dandenong. The idea is to build bridges between cultures.

The group of 20, comprising youths from countries as diverse as Sudan and Afghanistan, will work on a white Holden Commodore, customise it and learn about road safety together.

Kar Kulture, a Victorian project, will be run from the South Eastern Region's Migrant Resource Centre in Hawthorn over the next three years. One car will be restored every year.

The migrant centre's chief executive officer Jenny Semple says last year's project was successful and it was thrilling to receive funding for another year.

"Kar Kulture brings refugees and other Australians together to

focus on one project," Ms Semple says. "It allows them to learn about each other's cultures."

Dandenong's Idris Karim, from Afghanistan, is studying for his VCE at Lyndhurst Secondary College and became involved with the centre about two months ago when he needed some sewing help.

Idris' father came to Australia seven years ago but was not able to spend the rest of the family until years later. Idris has been in Australia for two years and while he says he has settled, "it's sometimes hard to find our culture here."

"I found out about this project... and thought it would be fun. It will help me meet other young people."

Migrant centre youth project worker Toof Yabo said many of the participants were interested in a career involving cars or

becoming mechanics. "It was all their idea — it's what they wanted to do as a team project," he says.

Police region 5 multicultural liaison officer Senior Constable Joseph Horrocks says Victoria Police supports the project as being involved with youth in a "non-confrontational project" allowing police to talk to them about their schooling and going onto higher education.

"It breaks down barriers and bridges the gap between police and different cultures."

Health Minister Daniel Andrews, who attended the project's launch, says everyone can play a part in reuniting families in the community.

"The more we include people and celebrate diversity the more we can collectively prevent and deal with many of the health and social problems confronting us today."

## Seeking help

By Lisa Bichel

A DANDENONG woman seeking help for her son who is a victim of domestic violence received a funding boost of \$200,000 to help carry out the service.

The South Eastern Region Migrant Resource Centre (SERMRC) has received more than \$200,000 as part of the Victorian Government's Settlement Support Program, which aims to help refugees and migrants become self-sufficient, contribute to the economic and social life of the state and acquire essential skills and knowledge about life in Australia.

The centre's acting CEO Bill Gullery welcomed the funding but said the centre needed community support.

"The funding is great but it is not enough," he said.

"There is a lot more to be done. It is a big and growing community and as Australia becomes more multicultural it is necessary for all of us to work together and to help us become a well-integrated diverse community."

We have a number of different opportunities for volunteer support programs at the Migrant Resource Centre, which is a non-profit organisation established in 1991 and 1992.

Bill Gullery agreed that the centre was important to the region as it is the largest provider of services to settlement



Assistance given for the project to help the woman in the photo to help her son who is a victim of domestic violence. The project is funded by the Victorian Government's Settlement Support Program. The program is looking for more volunteers.

Monday 13/07/09 Fairfax Community Network



## About Australia

Participants in a citizenship support program run by the South Eastern Region Migrant Resource Centre celebrated their involvement with the program last month. Entertainment was provided by Afghan performer Ghani Karez and the audience heard speeches from program graduates. The program was designed to support newly arrived refugees and help migrant communities prepare and sit the citizenship test. It has been wound up by the Department of Immigration and Citizenship and a redesigned program is being worked on.

## City's new voices heard in Canberra

BY MONIQUE EDINGTON

DANDENONG'S Migrant Resource Centre was visited last Tuesday by the newly appointed Parliamentary Secretary for Immigration and Citizenship Kate Lundy.

During the visit, Senator Lundy took the opportunity to talk with Aseel Omer Ibrahim, who has made Dandenong her new home since leaving Sudan.

"I came here to see, first-hand, what is done at the Migrant Resource Centre," Senator Lundy said.

"I wanted to talk about the settlement sector in Dandenong and the City of Casey and about how the centre supports the migrant community. I also wanted to see and hear how the centre has helped people like Aseel."

South Eastern Region Migrant Resource Centre chief executive officer Jenny Semple said she appreciated Senator Lundy's keen interest in the centre.

"We talked about what some of the chal-



Sharing: Kate Lundy with Aseel Omer Ibrahim in Dandenong last week.

lenges were in the settlement sector and a little bit about working in Dandenong and Casey and the clients we have here," Ms Semple said.

Senator Lundy, who was sworn into her new role last month, said she would be back in Dandenong to chat again with migrants.



## Marija Dragic

I first came to SMRC in Walker Street in 1993 as an outposted worker of Serbian Welfare Association of Victoria. Melissa Afentoulis was the SMRC Director and provided me with support and social work supervision during my first year of practice.

In 1997 I was employed in a locum capacity as Senior Social Worker and then moved on to the role of Settlement Services Manager. I was in that role for 9 years and left in August 2006 to take up a role in Academia.

I have maintained my connection with SMRC through my role as Social Work Field Education Coordinator at Monash University. As part of this role I coordinate student placements at SMRC. I have coached and mentored SMRC staff on supervision knowledge and skills. The partnership with SMRC has also extended to SMRC staff presenting lectures on Cultural Diversity to upcoming social work students.

My work at SMRC provided me with the opportunity to develop my social work skills and theory. This experience along with the cross cultural context further extended my skills and experience in teaching Cross Cultural social work at Monash University, a connection that I have maintained since 2000.

I also learnt about the importance of modelling good practice. This was strongly instilled in me by Jenny Semple CEO who would say "The staff always watch, so make sure you are a good role model".

The experience of managing diversity in a multicultural organisation has also been a positive experience.

Jenny Semple coming to the organisation in 1997 was a significant achievement. Her vision and capacity to think outside the square resulted in a

small organisation to become a competitive force which enabled growth in areas such as Aged Care, Settlement, Employment and Families.

I had many happy experiences however, the most impressionable one for me was the donation of bikes that we received from the Flight Centre following the Boxing Day Tsunami 10 years ago. Their planned conference following the Tsunami was cancelled and all money was donated to the Tsunami appeal and Bikes to the SMRC. It was a Saturday morning and a number of staff including Peter Jarret, Stephanie Vrionis, myself and members of our families and our clients came to SMRC to put the bikes together and to give to families. The commitment of staff and family members was heart warming. Staff did not get paid and did not expect to be paid for their time. Seeing my daughter Milica teach a young Sudanese girl to ride her bike was truly rewarding.



## Costa Azzam

About 22 years ago, I was contacted by various individuals including MP, Michael Duffy, Father Michael Protopopov and Anton Nadarajah, to establish the Southern Migrant and Refugee Centre (formerly the South Eastern Region Migrant Resource Centre). At that time I was an active community member in the City of Casey.

My role at that time was Vice Chairperson. Since then I have held various roles on the Board. I am currently the Assistant Treasurer.

The SMRC has had many achievements:

- The expansion of programs and service that began with a small pool of staff and volunteers and a very modest budget.
- The expansion of the Oakleigh and Narre Warren offices.
- Partnerships that have resulted in the SMRC delivering programs with or on behalf of other organisations that share similar vision and objectives.

My connection to the SMRC has enabled me to learn about other cultures. It has also enabled me to establish strong community connections and the capacity to advocate for the broader community.

My happiest experience has been seeing the prosperity of the SMRC. The passion our staff show for their work and the communities also gives me a sense of pride and joy.





## Jennifer Dunne

I first came to SMRC in capacity as a social work student. I was offered 2nd Social placement in 2004 within the Settlement team -IHSS program.

Marija Dragic was my Placement Supervisor and Galan Etana was my task supervisor

I completed my placement in part time capacity over a 6 month period.

18 months after completing my placement, in 2007, I was employed within the Refugee Minor Project in the capacity as the Family Meeting Convenor

Since 2011 I have been employed as the Family Support worker.

### • Main achievements of SMRC:

- Advocacy for people from Refugee Background
- Provides services that enable clients to feel comfortable, validated and listened to
- Promotes positive images about people from migrant and refugee backgrounds
- Provides reference point and support for other agencies to have more understanding about refugee experiences and how to work more effectively with the client group
- Providing a positive and vibrant work environment.
- It is a privilege for workers such as myself to have the opportunity to go into clients homes and hear share the story of their journey to Australia
- The richness of this has enhanced my work experience and professional development and has increased my understanding of different cultures
- Professionally the opportunity to extend skills and experience in working with people who are disempowered/marginalised.

- One of the most rewarding experiences has been to have been given the opportunity to assist with supervising social work students placed at SMRC and witness them developing deeper understandings of the difficulties facing people who have arrived in Australia as refugees.



**21**  
years  
delivering  
services

**107**  
casual staff

**122**  
members of  
the SMRC

**127**  
volunteers

**55**  
office staff

**583**  
people who  
receive the SMRC  
newsletter

**19,981**  
client calls & visits to  
SMRC reception

**22**  
countries of  
birth for our  
volunteers

**39**  
languages spoken  
by our staff

**\$5.9**  
million income received

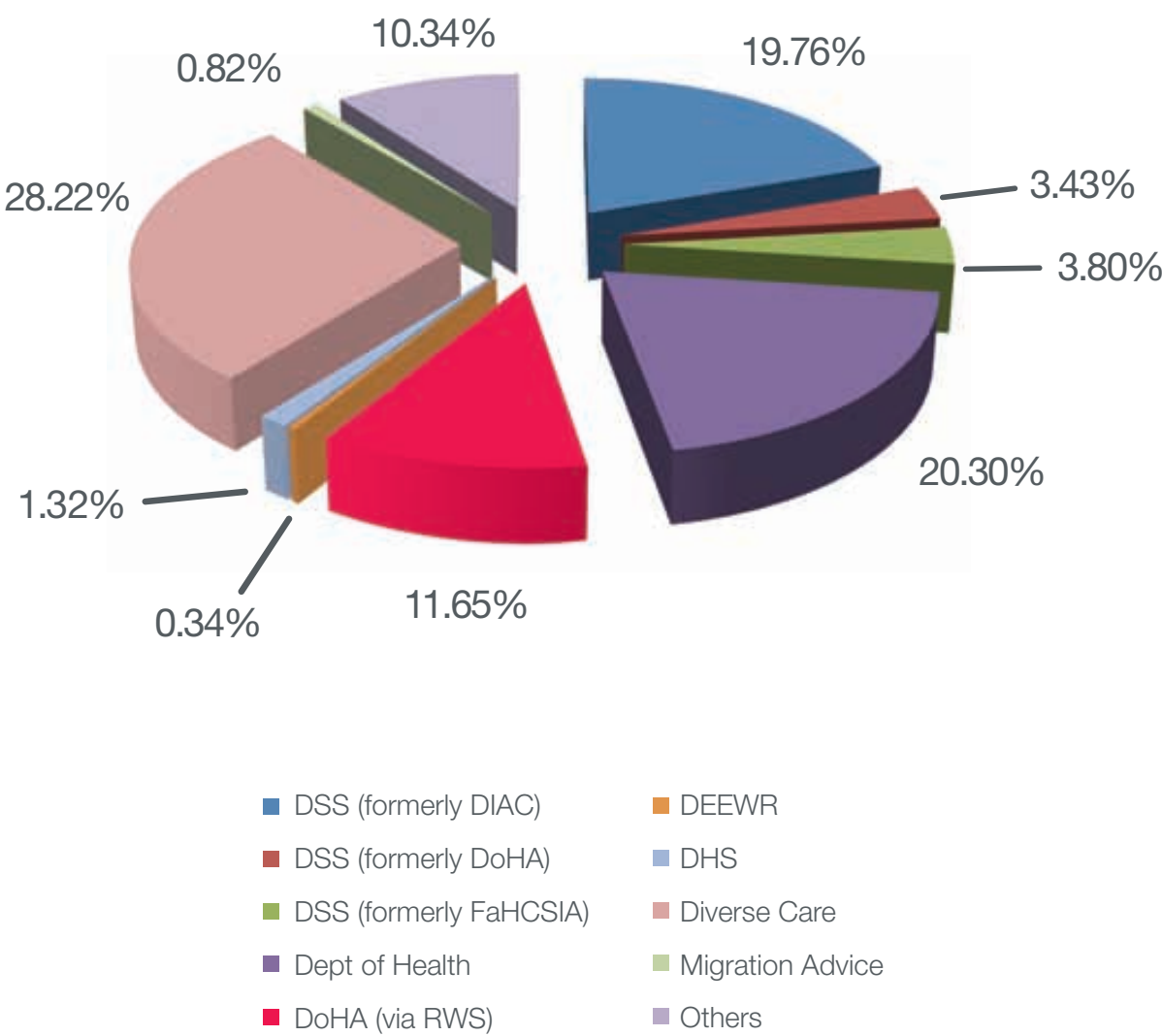
**22**  
countries of birth for  
our volunteers

**34**  
countries of birth  
for our staff

**90**  
Partners & or  
supporters

**50,000**  
service hours delivered by  
SMRC home care/personal care

# MRC Funding Sources



# MRC Programs

| Settlement Services  | Funding Body   |
|--|--|
| Settlement Grants Program provides information and referral for refugees and humanitarian entrants, group work, assisting community groups, communities and associations with better access to services.         | DIAC/Dept Social Services                                  |
| Refugee Minor Program facilitates family conferencing meetings with minors, their families and DHS to ensure smooth transition for families and minors.  | DIAC/Dept Social Services                                  |
| Driver Education provides information for refugees on driving, road rules, the role of police and other driving-related matters, plus providing practice driving and limited number of driving lessons.          | DIAC/Dept Social Services                                  |
| Youth Settlement provides information and referral for refugee youth, providing activities and recreation, and work with schools and other youth agencies.   | DIAC/Dept Social Services                                  |
| Homework Support Program provides young people with volunteer tutors to assist in homework after school, and social activities for young people.   | DIAC/DSS   |
| Family Relationships for Humanitarian Entrants Program provides family counselling, parent support and parenting across cultures sessions.   | FaHCSIA/Dept Social Services                               |
| Active Children and Families project strengthens family relationships through sport and activities at local schools.   | Mission Australia. Communities for Children, (FaHCSIA)/DSS |
| Refugee Action Program provides community development activities for newly arrived communities.  | SCAAB (OMAC)   |
| Migration Advice provides free advice limited to SGP – eligible refugee and humanitarian entrants in this region   | DIAC/Dept Social Services                                  |
| Tax Help program provides assistance via trained volunteers for migrants to complete their taxation papers for the year.   | ATO  |
| National Chaplaincy and Student Welfare Program-assist school communities through the provision of help and care to support the personal and social wellbeing of students, staff and the wider school community. | DEEWR/Gleneagles Secondary College                         |
| Casey playgroup provides the opportunity for parents and children to access playgroup experiences and to increase their parenting skills and social networks   | City of Casey  |
| HIPPY Program is a 2 year home based parenting and early childhood enrichment program targeting families with young children.  | BSL/DEEWR  |



# MRC Programs

| Settlement Services   | Funding Body   |
|---|--|
| Careers Mentoring Initiative aims to assist refugee and CALD young people in Years 7 and 8 and their families to explore their strengths, interests, values and goals to raise career awareness and aspirations   | Office of Youth/DEEWR<br>Program ended<br>December 2013. |
| Complex Case Support is an intensive short term case management program for refugees and humanitarian entrants within 5 years of arrival  | DIAC/DSS   |
| Connections family support services is a partnership between Connections UnitingCare and SMRC. This program provides family support services to newly arrived and CALD families referred through the Connections Child First Program.   | Connections<br>UnitingCare (DHS)                         |
| SHINE: This is a partnership program between Family Life and SMRC. This program aims to improve the mental health for children youth and their families through the delivery of integrated support including: support, help, information, network and education. The focus of the program is to reduce risk and strengthen resilience in children through early intervention and prevention | Family Life (FaCHSIA/<br>DSS)                            |

# MRC Programs

| Aged Care Services  | Funding Body   |
|---|--|
| Community Aged Care Packages provide case management to high need elderly clients to assist them in remaining independent and living in their own homes for as long as possible.                                    | Russian Welfare Society<br>(Dept Health & Ageing/<br>Dept Social Services) |
| Access and Support Program provides short-term support to seniors to help them access culturally appropriate HACC services.   | Department of Health<br>(Vic)  |
| Home and Community Care (HACC) Community Development Program educates ethnic seniors about HACC services and supports the sustainability of seniors clubs.  | Department of Health<br>(Vic)  |
| Volunteer Coordination Program provides a friendly visiting program to visit elderly CALD clients to prevent social isolation.  | Department of Health<br>(Vic)  |
| Service Improvement and Healthy Ageing Program creates links between aged care facilities, the Cambodian and Sri Lankan communities and the SMRC, and improves access to culturally appropriate aged care services. | DoHA/ Dept Social<br>Services  |
| Planned Activity Groups provide centre-based recreational activities and meals for CALD clients, and provide transport for 10 groups of these clients   | Department of Health<br>(Vic)  |
| Support for Carers Program provides support and activities for carers, facilitate a support group, and arrange respite when required.   | Department of Health<br>(Vic)  |

## Social Enterprise Services

Diverse Care™ provides qualified bilingual bicultural workers to deliver personal care in the homes of elderly CALD clients

Migration Advice provides fee-for-service advice to clients ineligible for the free service

Cross-cultural training: providing 'Working Effectively with Refugee Families' cultural awareness training to a range of government, community and private providers in the region.

# Statement by Members

## Statement by Board of Directors

In the opinion of the board the financial report as set out on pages 32.

1. Presents a true and fair view of the financial position of Southern Migrant and Refugee Centre Inc. as at 30 June 2014 and its performance for the year ended on that date in accordance with Australian Accounting Standards (including Australian Accounting Interpretations) of the Australian Accounting Standards Board.
2. At the date of this statement, there are reasonable grounds to believe that Southern Migrant and Refugee Centre Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:

**Chairperson:**



Brian Oates JP

**Treasurer:**



Ray Jopling CPA

Dated this 21st day of October 2014

# Independent Auditor's Report

## Independent auditor's report to the members of Southern Migrant and Refugee Centre Incorporated

### Report on the Financial Report

We have audited the accompanying financial report of Southern Migrant and Refugee Centre Inc. (the association) which comprises the statement of financial position as at 30 June 2014 and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year ended on that date, a summary of significant accounting policies, other explanatory information and the statement by members of the committee.

### Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation and fair presentation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Associations Incorporation Reform Act 2012 and for such internal control as the committee determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

### Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditors consider internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

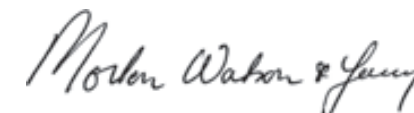
We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Auditor's Opinion

In our opinion:

The financial report of Southern Migrant and Refugee Centre inc. is in accordance with the Associations Incorporation Reform Act 2012 including

- (i) giving a true and fair view of the Association's financial position as at 30 June 2014 and of their performance and cash flows for the year ended on that date; and
- (ii) complying with the Australian Accounting Standards.



**Name of Firm:**

MORTON WATSON & YOUNG AUDIT PTY LTD  
Chartered Accountants



**Name of Partner:**

KERPALL S HARNAM  
Registered Company Auditor

**Address:**

51 Robinson St, Dandenong Vic 3175

**Dated this:**

21st day of October 2014



## Notes

## Statement of Changes in Equity

for the year ended 30th June 2014

|                                       | Retained<br>Earnings<br>\$ | Total<br>\$ |
|---------------------------------------|----------------------------|-------------|
| <b>Balance at 1st of July 2012</b>    | 1,534,058                  | 1,534,058   |
| Profit/(Loss) attributable to members | (170,438)                  | (170,438)   |
| <b>Balance at 30th of June 2013</b>   | 1,363,620                  | 1,363,620   |
| Profit/(Loss) attributable to members | (102,762)                  | (102,762)   |
| <b>Balance at 30th of June 2014</b>   | 1,260,858                  | 1,260,858   |

## Cash Flow Statement

for the year ended 30th June 2014

|  | 2014            | 2013           |
|--|-----------------|----------------|
|  | \$              | \$             |
| <b><u>CASH FLOWS FROM OPERATING ACTIVITIES</u></b>         |                 |                |
| Grants & income  | 5,725,948       | 5,422,404      |
| Payments to suppliers and employees                        | (5,906,689)     | (5,423,174)    |
| Interest received  | 58,242          | 74,857         |
| Other income   | 15,039          | 18,806         |
| Donations received   | 18,413          | 3,969          |
| Profit on sale of assets                                   | -               | 5,636          |
| <b>Net cash provided by (used in) operating activities</b> | <b>(89,047)</b> | <b>102,498</b> |
| <b><u>CASH FLOWS FROM INVESTING ACTIVITIES</u></b>         |                 |                |
| Proceeds from sale of plant and equipment                  | 37,318          | -              |
| Proceeds from sale of investments                          | -               | 403,273        |
| Payments for plant and equipment                           | (17,814)        | (8,716)        |
| Payments for investments                                   | (47,892)        | -              |
| <b>Net cash provided by (used in) operating activities</b> | <b>(28,388)</b> | <b>394,557</b> |
| Net increase (decrease) in cash held                       | (117,435)       | 497,055        |
| Cash at beginning of financial year                        | 946,620         | 449,565        |
| <b>Cash at end of financial year</b>                       | <b>829,185</b>  | <b>946,620</b> |

A complete set of accounts is available on request at the SMRC.

# Notes

[illegible]

## Notes

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.





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Phone: 9705 6966 Fax: 9705 6977

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Website: [www.smrc.org.au](http://www.smrc.org.au)