

Cultural Insight Training with SMRC



Did you know well over a quarter of Victorians are from Culturally and Linguistically diverse backgrounds?

Do you know how to engage with your CALD clients during socially distant era? Are you having issues with your multicultural workforce during these challenging times?

The Southern Migrant and Refugee centre has been servicing clients from migrant and refugee backgrounds for over 26 years. Our head office is based in Dandenong, where 57% of the residents are born overseas.

Cultural Insight can tailor training to better assist you to communicate and engage with your clients and your workforce from culturally and linguistically diverse backgrounds. We provide training and consulting based on the cultural lens model tailored to your services and organisation.

To book today, please contact:
Culturalinsight@smrc.org.au



2021 Promotion

2020 showed us the importance of ongoing communication with people from culturally diverse backgrounds, as we continued to provide services throughout the pandemic. SMRC's Cultural Insight programs are committed to building stronger relations, resulting in better outcomes for everyone.

In 2020, our clients said:

*"...City of Casey was proud and eager to embark on this innovative journey with SMRC to develop and strengthen cultural competence and inclusivity across all of Council's services. Jennifer engaged and influenced staff across the organisation, **underscoring and embedding the importance of increased understanding and capability around CALD engagement as core business for all of our services and producing a Service Guide that will position Council to continue to grow in this vital work...**"*

(Callum Pattie, Manager of Connected Communities, City of Casey).

Cultural Insight is offering a 2021 promotion packages to take you on a Cultural Insight journey:

Promotion #1: Book your Cultural Insight consultancy by March for 2021 delivery and receive a complimentary 2-hour small group Cultural Insight training.

Promotion #2: Book any Cultural Insight training by March for 2021 delivery and receive a complimentary follow-up professional development session for a multicultural workforce.

Promotion #3: Book any Cultural Insight training by March for 2021 delivery and receive 5% off your training.

* T&Cs apply

1. Minimum Cultural Insight Training is for a group of 15 for 2 hours.
2. The training needs to be booked by March delivered within 2021. Reschedule and cancellation conditions may apply.
3. One promotion will apply per organisation.