



Southern  
Migrant & Refugee Centre

## Annual Report 2015–2016



## Donations

We thank the following organisations and individuals who generously contributed to the SMRC in the past year:

Berwick District Woodworkers Club Inc

Officeworks Dandenong South

Precision Light & Air Pty Ltd

Caulfield Grammar School

Mordialloc Sporting Club

5 Point Foundation

Tameka Buckley

Bikes4Life

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Hvala ti

Xiexie

kyaaayjuutainpartaal

مننه

Shkra

# Thank You!

Ni wa lay

धन्यवाद

Each year the work of the SMRC is heavily aided and supported by so many. Without all the Volunteers, Co-Located Agencies, Community Groups, Government Departments, Councils, Schools, Partners and kindred Organisations, we could not get the job done. So Thank You to everyone.

ਤੁਹਾਡ

Salamat

Shnorhakalut'yun

تشکر

Teşekkür ederim

Je vous remercie

Tubwa kor

شکریہ

Gracias

# Chairperson's Report

Looking back over the 2015-16 year anyone would have to say, for the SMRC, this has been a year of revolution. In October 2015 we had clearly reached a defining moment. A decision was made to change the way the SMRC was to operate in the future. A team came together that wanted to see that change and a revitalisation of the SMRC.

The first priority was to take control of matters and ensure a return to a stable financial position. A full spill of all Board positions occurred at the 2015 Annual General Meeting and the migrant team was very strongly supported by the SMRC members who wanted to see improvements for the future of the SMRC. We promised more consultation more transparency and accountability and now after just 12 months we can already celebrate a level of success.

The dust is beginning to settle and it has taken a lot of hard work. There have been trials, teething problems and lots of sometimes long meetings. There are those who feel they have been moved from their comfort zone, and as always there are some critics.

We feel we have achieved a much needed cultural change, implemented a more consultative approach and have had a new more democratic, less discriminatory Constitution voted in, we've held member's meetings and a first ever open Board meeting. A raft of new policies has been introduced and there are still more to develop and some policies still to review. We continue to investigate potential merge partners; and we have promised that any final decision will be for you the members to make on that matter.

Most importantly finances have returned into the black, the best financial result in four years has pleased everyone and we continue to deliver quality services and support to migrants, refugees and asylum seekers throughout this region.

I'd like to take this opportunity to thank my fellow Board members who have been supportive throughout this time, particularly Hafez Abdul Wahab who has been ready to do whatever is needed to help out and I'd like to thank all the other volunteers in the organisation, your work is truly valuable and much appreciated. I'd also like to thank the staff and management of the SMRC and Jenny the CEO for the work, advice and support provided this year. Thanks also to the SMRC members particularly those who have taken a keen interest in the running of the SMRC and attended our events.

Your elected Board will continue to investigate and make the changes necessary to sustain this organisation into the future, we are now more than ever conscious of the needs of clients and staff and consider the long term best interest of this organisation foremost in all that we do.



A handwritten signature in black ink, appearing to read 'B. Oates'.

Brian Oates JP  
Chairperson, Board of Directors

# Chief Executive Officer's Report

This year we developed the most innovative Strategic Plan we have had for the SMRC. When implemented, the plan will position the SMRC to be a sustainable, successful and relevant organisation for migrants, refugees and asylum seekers into the future. The community sector and government policies continue to change and we need to move forward with the flexibility to meet the needs of our clients and the challenges presented. In my experience our clients have always demonstrated resilience and determination, no matter what is thrown at them and I admire that. The staff and volunteers of this organisation have also learnt to be resilient and are open to change. I will note a few key achievements over the past 12 months.

- We turned around a deficit of \$123,012 from 2014/2015 to a surplus at the end of this year of \$15,000. This is an amazing effort and one of our biggest achievements this year. We did this by reassessing our expenditure and being smarter in our work. We now have the structures and processes in place to continue in a positive financial environment. Well done to all staff!
- We have continued to deliver our key main programs, in aged care and settlement with Diverse Care services maintaining its position in the market, and we have experienced an increased demand for bilingual qualified personal care workers.
- After a lot of work we have a Strategic Plan that aligns with our values and we have a more relevant vision which amounts to our strategic intent. *"Inclusive and caring communities that value cultural diversity and support each person to experience a sense of belonging and to realise their aspirations."*

I was very pleased to be appointed to the ECCV Board this year and enjoy working for this state based peak body. I also remain an active member of the RCOA Board and a member of the VMC South East Regional advisory Committee.

Thank you to all staff and the management team. We welcomed Chris Brooking into our Executive team as Business Development Manager. He brings a wealth of experience from the private sector. The Executive team have been amazing this year and we have all grown and developed through our work on the DISC profile. I am very privileged to work with such a diverse and smart group of people.

Our volunteers are invaluable and I admire their passion and longevity working with the SMRC. It is important to recognise that we couldn't provide the services we do without their commitment and dedication in all our settlement, aged care and youth programs. You are worth your weight in gold!! Thank you.

Finally, thank you to the Board, and our funding bodies for continuing to fund us and work with us. Thank you to our local Federal and State Members of Parliament for their continued support and local Councillors and Council staff for their support and interest in the SMRC. Thank you to our partner agencies and all the local, state and national agencies that we work with to support and assist our clients. Thank you to local businesses, and those that have donated to the SMRC.

Each year is challenging and rewarding in this position and I feel very privileged to be working for the SMRC.



*Jenny Semple*  
Jenny Semple  
CEO

## Board of Directors 2015-2016

### Executives

#### Chairperson

Brian Oates

#### Vice Chairperson

Stephen Ward (July – November)

#### Deputy Chairperson

Hafez Abdul Wahab (November – June)

#### Secretary

Phil Dalling (July – November)

#### Secretary

Ina Stavril (January – Resigned 19/04/2016)

#### Secretary

Rebecca Edwards (June)

#### Treasurer

Ray Jopling (July – September)

#### Treasurer

Costa Azzam (November – June)

#### Assistant Treasurer

Costa Azzam (July – October)

#### Assistant Treasurer

Ina Stavril (November – January)

#### Assistant Treasurer

Helen Horvath (February – June)

### Elected Members

Ismail Demiri

Kathleen McAleer (November – June)

Shereen Azzam (November – June)

Wicki Wickiramasingham (November – June)

Kerry Boland (July- Resigned 17/12/2015)

Virginia Simmons (July – November)

Helen Cester (July – November)

Ray Jopling (October – November)

Hafez Abdul Wahab (July – October)

### Appointed Members

Amy Cunningham (Resigned 17/12/2015)

Timothy Dionyssopoulos (Resigned 17/12/2015)

Michelle Blyth (Resigned 17/12/2015)

Carol Fountain (Resigned 16/12/2015)

Paul Zaharias (March – June)

### Senior Staff

#### Chief Executive Officer

Jenny Semple

### Managers

#### Programs

Despina Haralambopoulos

#### Corporate Services

Jacob Lee

#### Diverse Care

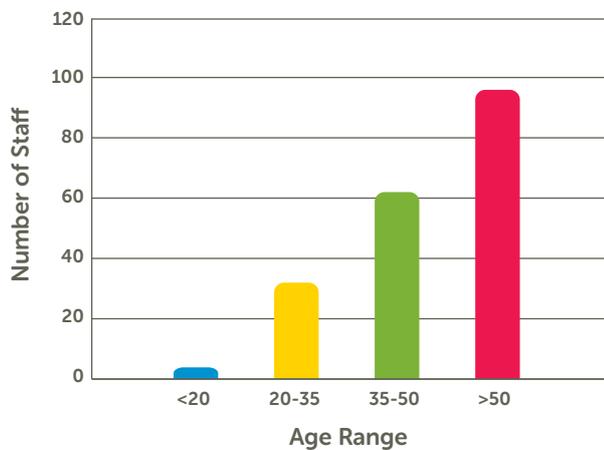
Bill Collopy

#### Business Development

Chris Brooking

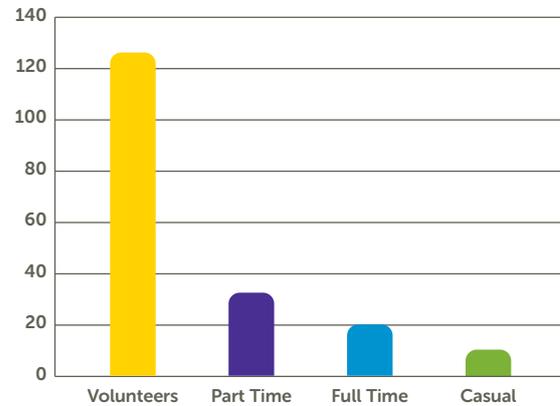
# SMRC Workforce: By Numbers

### Staff Age Groups



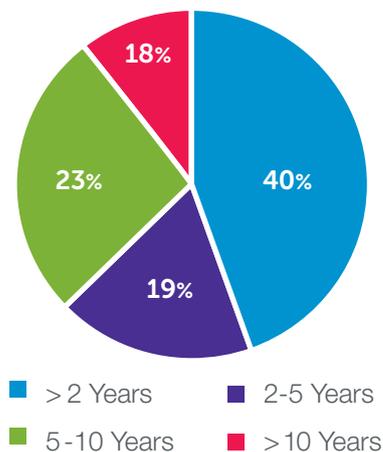
The mix of age groups shows that we draw from many experiences that benefit our clients. The SMRC's higher proportion of older workers also challenges current trends in many workplaces, where age discrimination is making it harder for mature workers to find and maintain satisfying employment.

### Our Staff Profile



The SMRC offers a range of employment options rather than a 'one size fits all' approach. In addition to this, our Diverse Care business has 130 qualified personal care/home care workers engaged under flexible work arrangements.

### Staff Length of Service



Despite often having to operate in an environment where funding is finite or not guaranteed year to year, the SMRC is able to attract and retain the right people. A combination of fresh talent with new ideas is well balanced with the experience and knowledge of longer term staff.

### Different Languages We Speak



The most common languages spoken, in addition to English:

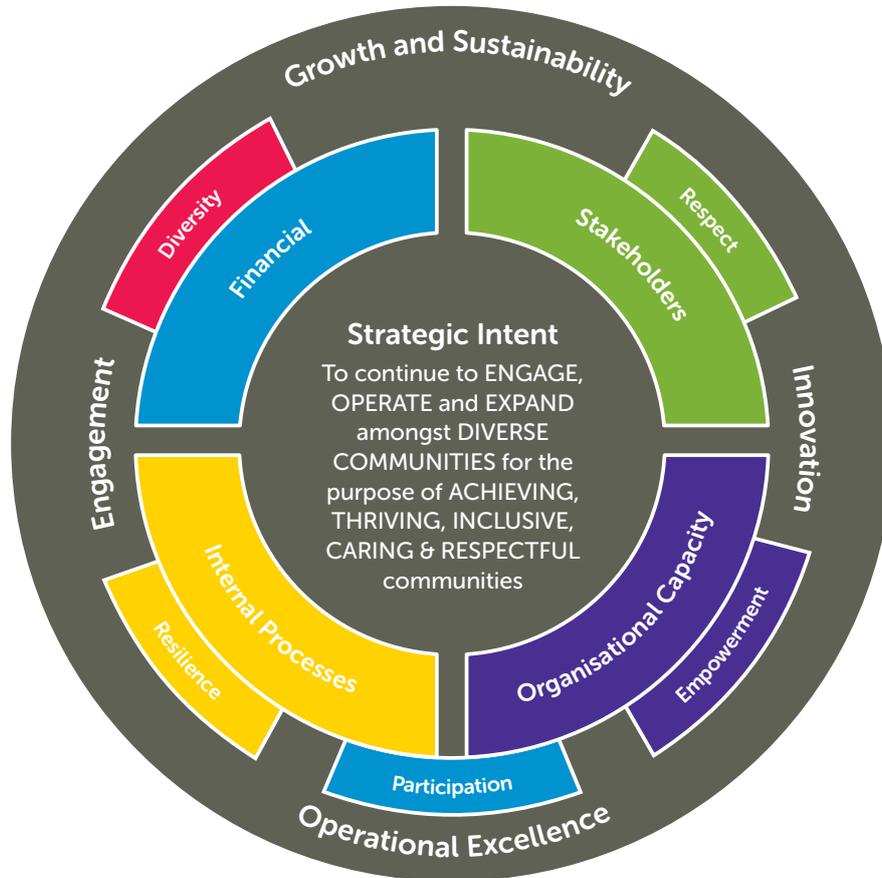
**Indian (Hindi, Gujrati, Malyalum, Marathi)**

Spoken by 17% of our staff

**Spanish**

Spoken by 13% of our staff

# SMRC Strategic Plan



During the year, in a very positive collaboration between the Board, the CEO and Executive managers, a new strategic plan was developed.

It recognises that in a challenging and changing environment, we need to best position the SMRC as a sustainable, successful and relevant organisation for the future.

The strategic intent identified what we want to achieve, under-pinned by four themes of Growth and Sustainability, Innovation, Engagement and Operational Excellence and strongly driven by our values of Diversity, Respect, Empowerment, Participation and Resilience.

Success will be measured by a balanced scorecard across the four areas of Financial, Stakeholders, Organisational Capacity and Internal Processes.

Detailed operational plans are being developed to retain a strong focus, direct appropriate resources and efforts and also ensure accountability.

The future will always be uncertain, but the SMRC is confident we have the right strategy to ride the bumps and capitalise on opportunities.

# Continuous Improvement

"EXCELLENCE  
IS NOT A DESTINATION  
IT IS A CONTINUOUS  
JOURNEY THAT  
NEVER ENDS"

Brian Tracy

The achievement of Continuous Quality Improvement (CQI) requires a long-term commitment, support of management and active engagement by all in the process.

With accreditation as the ultimate goal, a focus on CQI enables SMRC to reflect on its systems and challenges us to “think outside the box” to achieve better results for the individuals and communities we work with.

SMRC has made a strategic decision to adopt the QIC Health and Community Service Standards that were developed by the community sector and reflect the values of SMRC with a focus on consumer and stakeholder participation throughout the process.

SMRC has employed Kate Lord as Quality Risk Advisor to support achievement of accreditation by June 2017. SMRC’s self-assessment against the standards is well underway. The process is also in direct alignment with the strategic directions of SMRC, giving further structure to the implementation of the strategic themes and priority projects.

39 CLOW STREET

## A Positive Program Making a Difference

The Life! Diabetes program aims to reduce the incidence of Type 2 diabetes and other chronic medical diseases such as heart attack and stroke. Funded by the Department of Health, through Diabetes Australia, the SMRC has embraced this program throughout the year.

Right now in Australia, 280 people develop diabetes every day, a person dies of cardiovascular disease every 12 minutes and one in every six people is likely to suffer a stroke in their lifetime.

The Life! program educates people about their risks and provides simple strategies that they can adopt to improve their health outcomes and reduce the risks.

The SMRC has been accredited as an approved specialist provider by Diabetes Victoria to work with Culturally and Linguistically Diverse (CALD) audiences.

We 'road tested' the program with a group of SMRC staff and the results were very positive. A walking group was formed for lunchtime strolls. The food in the communal kitchen has become noticeably healthier. And people talk about making conscious decisions when they shop on making good choices. Many examine the back labels of products as a detective searching for clues on the right nutrition and the avoidance of some of the 'nasties' of high fat, sodium and sugar.

The SMRC has also delivered the program to a number of external community groups, including Afghan, Spanish, Vietnamese and Indian and there are lots more in the pipeline. We are also looking to take the program to local employers with large CALD workforces.

SMRC's Active Wellbeing Team Leader, Sylvia Wan, has been an amazing advocate and positive force in developing our relationship with the Life! program. Thank you Sylvia!

Seven new facilitators have been recruited and trained to deliver the components of the program and there is much optimism on the on-going success of Life! It promises to improve the health outcomes of those who participate and also has the potential to return positive revenue to the SMRC that we can re-direct to helping our clients more.



SMRC staff 'Graduating' from the Life! program.

# Supporting our Ageing Population

## Diverse Care™

At 18 years of age, this is now one of SMRC's oldest programs. Diverse Care™ – with its own registered trademark – has developed into a successful social enterprise.

From a handful of bi-lingual workers in 1998, we have grown to over 130 workers. Diverse Care™ provides personal care, respite and home help to clients of many Aged Care approved providers in the southern and eastern regions. Our workforce delivers these services in over 50 different languages (not including dialects), which enables us to meet the needs of more than 400 older people from culturally and linguistically diverse backgrounds.

Our workforce consists of workers qualified in Cert III and Cert IV in Aged Care, HACC and Disability, including First Aid and Manual Handling.



All our workers speak English and most speak at least one additional language. Certain languages remain in high demand, as they have for some years (e.g. Greek, Italian, Bosnian, Croatian, Serbian, Polish, Arabic, Vietnamese, Mandarin and Cantonese).

During 2015-2016 we have noticed a significant increase in the demand for care workers speaking languages of Afghanistan, Sri Lanka, Pakistan, Burma and Sudan. In other words, many former refugee communities are now needing Aged Care services for their older community members.

We've recently introduced greater communications efficiencies for our workers, via electronic timesheet recording, which reduces paperwork and speeds up processing times. We also assist several new Aged Care service providers in finding their clients a suitable language match to our workers.

We look forward to another year of continued expansion and growth in this highly successful social enterprise.

# Positive Ageing in Action

## Monday Exercise Group

The group runs at the Balla Balla Community Centre and is supported by a staff member and a volunteer. A trained instructor leads the exercise session.

*“Our goal is to help increase independence by joining in a range of activities including strength and balance training. When they start we measure balance, sit to stand, squats, push ups, arm strength and walking. Every 10 weeks we measure progress. People like to see the progress they have made”.*

### Group Leader

*“We start with having fun then add more challenging activities. I like to extend them and when people are happy, having a good time, they will try the harder things”.*

### Instructor: Roberto is the Personal Trainer

*“I wanted to get more strength. I have been coming for two months now and already feel stronger in my arms and legs. I have less pain in my body and I have made a lot of new friends.”*

**Thelma is from the Philippines**

*“Since joining I have built up strength. I started with ½kg and now lift 3kg comfortably. Next Christmas party I am going to dance with my wife.” Reyes wife says “For so many years I have to find someone else to dance with me at parties and dances, but not this year.”*

**Reyes is 85 from Spain**

*“I had bypass surgery. I realised I was getting older and had to do something about my health. I joined SMRC activities and have made a lot of friends. It’s good to exercise together. I am much stronger now from doing the strength training program. I am also eating healthy food and have lost weight.”*

**Thambiah is 70 from Sri Lanka**

*“I have so many extra friends from all different countries that I didn’t have before. I feel like these are my sisters and brothers. We can have fun together. It feels good to exercise and to dance and laugh together. I always go home feeling happy”*

**Rondachmait is from Lebanon**



# Casey Office Finds New Home

For 12 years we were very fortunate to have the support of the Casey Council who assisted us with accommodation in the house at 60 Webb Street. During the year our Casey staff settled into new office space, just up the road in Narre Warren, where we are co-located with Windermere Child and Family Services. This has increased our capacity to provide services to migrants and refugees in Victoria's largest local government area. These services include assisting humanitarian, refugee or family stream migrants with limited English, who have been in Australia less than five years.

Casey staff have started to develop working relationships with Windermere programs and program workers.

Casey workers have also disseminated information to Windermere's Communities for Children Program based in Cranbourne and also conducted a presentation to workers from this program on the complex settlement issues facing newly arriving refugees.

We have also been working with Windermere staff in the area of disabilities, linking families who have a disabled family member with disability workers at Windermere and working together to overcome the issues CALD clients with a disability face.

All in all it's a very positive partnership with Windermere that goes far beyond just sharing their premises. We look forward with expectation to the next 12 months as we continue to service this important growth corridor.



## Developing Fee for Service Opportunities

One of the core parts of the SMRC's new strategic plan is to explore and develop new opportunities that can make a positive return to SMRC finances. During the year two initiatives were launched that are starting to gain momentum.

### Bus Hire

With the proposition "Want to get moving this weekend? Hire a bus from SMRC!" the SMRC launched its Bus Hire service early in 2016.

The business opportunity is to profitably utilise our five buses by hiring them out in 'off-peak' times when they would not be working for our existing clients.

The 11 seater buses come with a skilled and endorsed SMRC driver and hiring is restricted to recognised community groups. Opportunities include weeknights and weekends.

Take-up of the service has been slow so far, but we are hopeful for greater acceleration in the future.



### Afghan Tea Cycle

During the year the SMRC took over management of the unique Afghan Tea Cycle. The cycle was designed and decorated by Afghan artist, Aslam Akram. It is a fully functioning mobile refreshment facility that offers traditional Afghan tea and sweet treats.

The SMRC has hired the Tea Cycle out to a number of partner organisations for use at festivals and special events. While offering hospitality, it also acts as an important vehicle for cultural exchange. People are interested in the importance of tea in Afghan culture and enjoy receiving an authentic experience.

For the SMRC it allows us to engage with many people unfamiliar with our work while also giving a positive financial return.



# Handbag Help

## Taking A 'Hands On' Approach to Helping Clients

Last year we received a generous donation of handbags stuffed with women's toiletries and goodies. It made a very special day for many of our clients. The women behind that fabulous work was Tameka Buckley. The following is a short interview with Tameka, who is also volunteering with us in an Aged Care Program.

### Why did you choose SMRC for your kind donations?

I am not sure why the plight of migrants and refugees is one which has always had a particular pull for me. Whenever I think of the courage and challenge of uprooting your life to live in a country that is foreign in so many ways, I feel absolute admiration for the resilient nature of the human spirit. To have the opportunity to connect with people who display that kind of spirit, and perhaps be of use in some way, reaffirms everything good in the world. Especially in these times. The Christmas Charity Hand Bag drive garnered so much support that the SMRC was one of the avenues of donation. SMRC stood out as the organisation that went out of its way to keep in touch, with gratitude, so that the people donating were really able to appreciate the impact they had made. Charity works and activism is a way of showing gratitude for the life I'm living.

### How are you finding our volunteer program?

Every interaction that I have had with the team at SMRC has been professional and warm. Life these days is missing the natural sense of community, which once was the norm. Seeking organisations which foster a sense of community, filled with engaging, optimistic and resilient people, is a win-win way to feel connected to humanity.

***"When you spend time with people who are open hearted and doing their best to contribute to the world in a positive way..."***

### And how does the volunteering with SMRC benefit you?

When you spend time with people who are open hearted and doing their best to contribute to the world in a positive way, it reminds you that you can choose to live that way too. And that it makes life so much richer.



# Dandenong Indian Seniors' Club

## SMRC Relevant Values:

**Diversity** **Empowerment** **Participation**

### The Issues and Challenges

When SMRC Access Equity and Diversity program began working with the Dandenong Indian Seniors' Club there were 35 members attending. There were some regional imbalances within the group. The club president had a desire to open his club for seniors from all regions of India. The group was also going through some struggles with regards to venue access in relation to public transport and the building.

### How the SMRC Helped

- SMRC provided the group with a grant to promote different Indian Cultural celebrations. The club then arranged a theatre group to enact a play depicting violence against women.
- SMRC facilitated the introduction of the club president to City of Greater Dandenong and put him in touch with the council officer responsible for venues closer to Dandenong station.

### The Outcomes

- After the Cultural celebrations event and theatre group, others events followed and the club became more popular and membership grew to 65, with increased representation from many regions of India.
- Club members chose Dandenong Senior Citizens' Centre at Langhorne Street. They moved to their new venue and are enjoying its proximity to public transport, easy access and comfortable facilities.
- SMRC has commenced delivering the Life! program for the club which has met with great enthusiasm and positive health outcomes for the group.



# From Student to Tutor

Sakina Hassani is currently one of SMRC's volunteer Homework Support tutors. But her background and journey to where she is now is a little out of the ordinary. Sakina was good enough to share her story as follows:

## **Where were you born and where did you grow up?**

I was born in Afghanistan, but my family moved and I spent my later childhood in Quetta, Pakistan. Growing up in Afghanistan was a huge challenge for me. Ever since I was a child, my dream was to go to school, however, it was very difficult to go to school in Afghanistan at that time due to the existing conflict.

## **How did you make your journey to Australia?**

My brother was able to sponsor me in 2009. My dream of living in Australia came true. I can still recall how happy I was when I got my Visa.

## **How did you first come to the SMRC homework program?**

I started school in 2010 at Cranbourne Secondary College as a year 10 student. At school, I struggled with my assignments and school work, although I tried very hard. My friend introduced me to the SMRC homework program.

## **What did you get help with and how did you find the tutors?**

They helped me with Chemistry, Maths and English. The tutors were so helpful and supportive. I graduated from high school in 2012.

## **What are you studying at university and what would you like to do when you graduate?**

Currently, I am in my final year of a Bachelor of Health and Bachelor of Social Work at Monash University. I would like to do my Masters in Human Rights Law and work in the field as a human rights advocate.

*"I also thought that I would understand what the students are going through and would be able to help..."*

## **How did you get involved in the SMRC homework program as a tutor?**

Two SMRC staff members were guest lecturers at university. This reminded me that I used to go to their organisation for the homework support club. I thought to myself that I should pay off the effort that tutors put in for me. I thought this was the best volunteer work that I could do and applied for a volunteer tutor position. I also thought that I would understand what the students are going through and would be able to help.

## **How do you find working with the students?**

It is such an amazing feeling when you see a smile on a student's face for accomplishing school work because they are the ones who work so hard and face barriers such as language. I cherish education and as a student myself getting assistance for completing a piece of work is the best feeling ever. Working with students in SMRC is the most enjoyable thing I had ever done in my life so far. The time and effort that these tutors put in for students through SMRC is great and I am proud to be a part of it.

*"Working with students in SMRC is the most enjoyable thing I have ever done in my life so far."*



Sakina Hassani

# Sandra's Story

## SMRC Relevant Values:

Respect

Empowerment

Participation

Resilience

### The Issues and Challenges

When Sandra, a young mother came to Australia, she did not realise the challenges of bringing up her healthy nine-month-old son in a new country without immediate family support. An only child herself, she said that she had been spoilt by her parents and friends and received lots of support throughout her life.

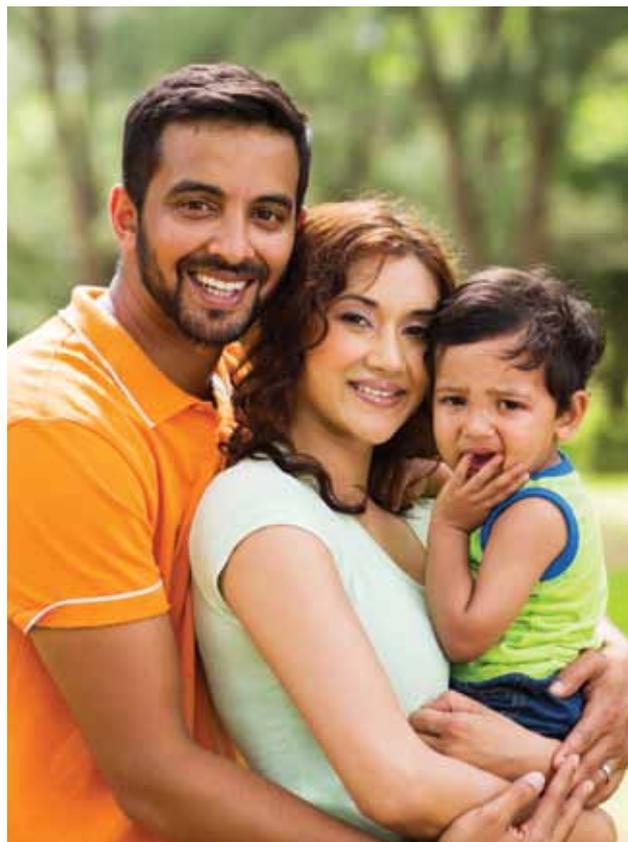
She'd gone through her pregnancy in her original country, without her husband Ralph, who had returned to Australia to await the granting of his wife's visa. When she arrived here, she started to feel vulnerable, overwhelmed and very isolated and the relationship with her husband deteriorated. Sandra was diagnosed with post-natal depression and linked into various services including a few months of SMRC family support with the SEFS Connections funded worker.

### How the SMRC Helped

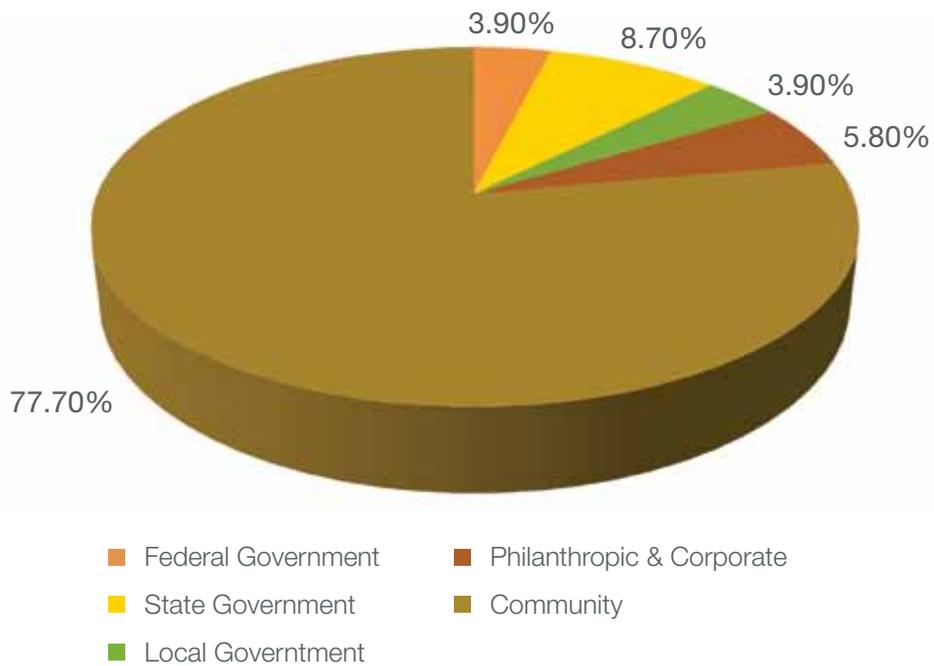
- Sandra started attending a parenting group and the support worker provided tips for child safety and information on relevant developmental milestones.
- Through the trust established, Sandra divulged that she was having relationship issues with her husband who worked full time. The support worker met with the couple and gave them some professional tips on positive communication skills and working through post-natal depression.
- Sandra was encouraged to participate more in community activities. Sandra and Ralph also eventually agreed that it would be beneficial for Sandra to work part time and put their son in family day care.

### The Outcomes

- Sandra obtained a job. She was very happy that her son was sleeping well at night and adjusting to new circumstances.
- Ralph's behaviour also changed positively; he respected and supported her.
- The couple thanked the support worker, Sandra in particular praising the support worker for her 'constant support and guidance, patience and helpfulness'.

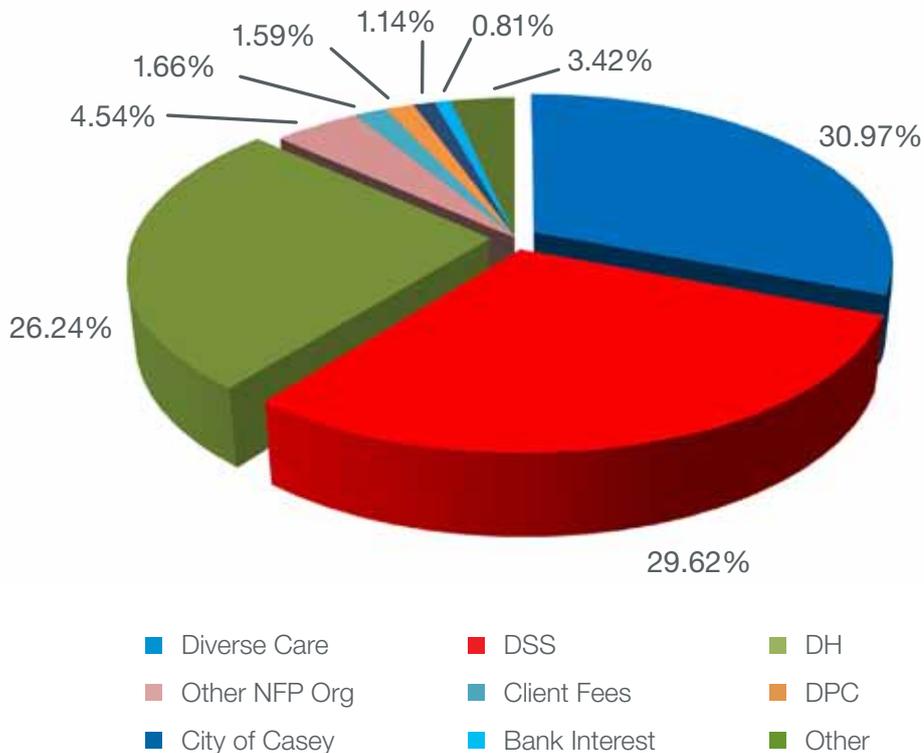


# Supporters & Partners



The SMRC is fortunate to partner with and receive support from numerous sources. Our positive relationships with so many community groups facilitates and enhances the delivery of our services.

## Funding Sources



Major funding sources remain Federal and State governments and our Diverse Care business.

# Statement by Board of Directors

## Statement by Board of Directors

In the opinion of the Board the financial report as set out on page 23.

1. Presents a true and fair view of the financial position of Southern Migrant and Refugee Centre Inc. as at 30 June 2016 and its performance for the year ended on that date in accordance with Australian Accounting Standards (including Australian Accounting Interpretations) of the Australian Accounting Standards Board.
2. At the date of this statement, there are reasonable grounds to believe that Southern Migrant and Refugee Centre Inc. will be able to pay its debts as and when they fall due.

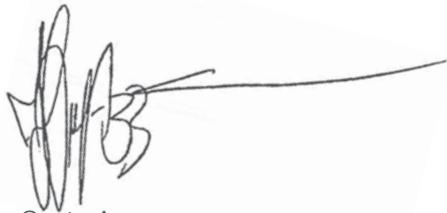
This statement is made in accordance with a resolution of the Board and is signed for and on behalf of the Board by:

**Chairperson:**



Brian Oates JP

**Treasurer:**



Costa Azzam

Dated this 20th day of October 2016

# Independent Auditor's Report

## Report on the Financial Report

We have audited the accompanying financial report of Southern Migrant and Refugee Centre Inc. (the association) which comprises the statement of financial position as at 30 June 2016 and the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year ended on that date, a summary of significant accounting policies, other explanatory information and the statement by members of the committee.

### Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation and fair presentation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Associations Incorporation Reform Act 2012 and for such internal control as the committee determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

### Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditors consider internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## Auditor's Opinion

In our opinion:

The financial report of Southern Migrant and Refugee Centre inc. is in accordance with the Associations Incorporation Reform Act 2012 including:

- (i) giving a true and fair view of the Association's financial position as at 30 June 2016 and of their performance and cash flows for the year ended on that date; and
- (ii) complying with the Australian Accounting Standards.

**Name of Firm:**

MORTON WATSON & YOUNG AUDIT PTY LTD  
Chartered Accountants

**Name of Director:**

KERPALL S HARNAM  
Registered Company Auditor

**Address:**

51 Robinson St, Dandenong Vic 3175

**Dated this:**

26th day of October 2016

# Income & Expenditure

## Income Statement for the year ended 30th June 2016

	Note	2016 \$	2015 \$
Revenue	3	5,552,065	5,606,086
Other revenues	3	18,041	22,709
Administration expenses		(172,114)	(157,057)
Communication expenses		(8,024)	(15,789)
Depreciation expenses	4	(31,796)	(36,068)
Employment expenses	4	(4,664,094)	(4,585,784)
Occupancy expenses		(175,510)	(300,660)
Program related expenses		(354,538)	(426,862)
Travel and vehicle expenses		(148,818)	(229,587)
<b>Total comprehensive income (deficit) for the year</b>	3	<u>15,212</u>	<u>(123,012)</u>

## Statement of Changes in Equity

for the year ended 30th June 2016

	Retained Earnings \$	Total \$
<b>Balance at 1st of July 2014</b>	1,260,858	1,260,858
Profit attributable to members	(123,012)	(123,012)
<b>Balance at 30th of June 2015</b>	<u>1,137,846</u>	<u>1,137,846</u>
Profit attributable to members	15,212	15,212
<b>Balance at 30th of June 2016</b>	<u>1,153,058</u>	<u>1,153,058</u>

## Balance Sheet as at 30th June 2016

ASSETS	Note	2016 \$	2015 \$
<b>CURRENT ASSETS</b>			
Cash and cash equivalents	5	750,619	792,586
Trade and other receivables	6	423,836	331,260
Financial assets	7	1,079,345	1,330,621
Inventories	8	748	-
Other assets	9	216,303	62,377
<b>TOTAL CURRENT ASSETS</b>		<u>2,470,851</u>	<u>2,516,844</u>
<b>NON-CURRENT ASSETS</b>			
Property, plant and equipment	10	40,961	68,847
<b>TOTAL NON-CURRENT ASSETS</b>		<u>40,961</u>	<u>68,847</u>
<b>TOTAL ASSETS</b>		<u>2,511,812</u>	<u>2,585,691</u>
<b>LIABILITIES</b>			
<b>CURRENT LIABILITIES</b>			
Trade and other payables	11	214,318	173,449
Short-term provisions	12	539,457	505,023
Other current liabilities	13	371,400	579,833
<b>TOTAL CURRENT LIABILITIES</b>		<u>1,125,175</u>	<u>1,258,305</u>
<b>NON-CURRENT LIABILITIES</b>			
Long-term provisions	12	233,579	189,540
<b>TOTAL NON-CURRENT LIABILITIES</b>		<u>233,579</u>	<u>189,540</u>
<b>TOTAL LIABILITIES</b>		<u>1,358,754</u>	<u>1,447,845</u>
<b>NET ASSETS</b>		<u>1,153,058</u>	<u>1,137,846</u>
<b>EQUITY</b>			
Retained earnings	14	1,153,058	1,137,846
<b>TOTAL EQUITY</b>		<u>1,153,058</u>	<u>1,137,846</u>

## Cash Flow Statement for the year ended 30th June 2016

	2016 \$	2015 \$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
Grants & income	5,199,035	5,837,499
Payments to suppliers and employees	(5,595,980)	(5,894,755)
Interest received	45,740	60,306
Other income	1,718	1,840
Donations received	8,278	9,619
Workcover recovery	50,792	-
<b>Net cash provided by (used in) operating activities</b>	<u>(290,417)</u>	<u>14,509</u>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>		
Proceeds from sale of plant and equipment	24,273	22,709
Proceeds from sale of investments	251,276	-
Payments for plant and equipment	(27,099)	(9,615)
Payments for investments	-	(42,131)
Payments for other current assets	-	(22,071)
<b>Net cash provided by (used in) investing activities</b>	<u>248,450</u>	<u>(51,108)</u>
Net decrease in cash held	(41,967)	(36,599)
Cash at beginning of financial year	792,586	829,185
<b>Cash at end of financial year</b>	<u>750,619</u>	<u>792,586</u>

A complete set of accounts is available on request at the SMRC.



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 /Southern Migrant & Refugee Centre